

MAW Communications, Inc.

P.O. Box 978

Reading, PA 19522-0684

Pennsylvania

Competitive Local Exchange Carrier

Tariff

Tariff Telephone PA PUC #2

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P.O. Box 978

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Modification / Revision List

All changes to this Tariff are listed below with the revised section noted along with the date of the revision. The revision on the respective page is denoted by (C) for a change and (N) for an addition.

The following sections have been revised on November 30, 2006

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1. Application of Tariff

This tariff governs the furnishing of telephone service and facilities by MAW Communications, Inc., hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

In addition to the regulations and schedule of charges herein, this tariff is subject to specific regulations as set forth in the Pennsylvania Code Title 52—Public Utilities and other regulations as may be prescribed by the Pennsylvania Public Utility Commission.

1.1 Coverage Area Of The Telephone Company

(A) The Telephone Company shall offer services in the exchanges as detailed in the Exchange Area Maps. Services in exchanges shall be limited based on the business plans of the Telephone Company. The Telephone Company shall endeavor to serve any and all requests for services as detailed in this tariff.

1.2 Exchange Area Maps

(A) The Telephone Company Exchange Maps are after this page.
(B) Exchange List:

- (1) Allentown
- (2) Bethlehem
- (3) Bloomsburg
- (4) Coatsville
- (5) Easton
- (6) Fleetwood
- (7) Hamburg
- (8) Harrisburg
- (9) Kutztown
- (10) Lancaster
- (11) Lebanon
- (12) New Hope
- (13) Northampton
- (14) Pottstown
- (15) Reading
- (16) State College
- (17) Wilkes-Barre

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Allentown

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Bethlehem

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Bloomsburg

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Coatsville

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Easton

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Hamburg

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Harrisburg

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Kutztown

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Lancaster

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New Hope

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Northampton

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Pottstown

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Reading

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State College

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Wilkes-Barre

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2. General Regulations

2.1 Undertaking of the Telephone Company

2.1.1 Scope

- (A) The Telephone Company does not undertake to transmit messages under this tariff.
- (B) The Telephone Company shall be responsible only for the installation, operation and maintenance of the services it provides.
- (C) The Telephone Company will, for maintenance purposes, test its service only to the extent necessary to detect and/or clear troubles.
- (D) Services are provided 24 hours daily, seven days per week, except as set forth in other applicable sections of this tariff.
- (E) The Telephone Company does not warrant that its facilities and services meet standards other than those set forth in this tariff.

2.1.2 Limitations

(A) Assignment of Transfer of Services

The customer may assign or transfer the use of services provided under this tariff only where there is no interruption of use or relocation of the services. Such assignment or transfer may be made to:

- (1) another customer, whether an individual, partnership, association or corporation, provided the assignee or transferee assumes all outstanding indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services, if any:
or

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- (2) a court-appointed receiver, trustee or other person acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes the unexpired portion of the minimum period and the termination liability applicable to such services, if any

In all cases of assignment or transfer, the acknowledgement of the Telephone Company is required prior to such assignment or transfer. This acknowledgement shall be made within 15 days from the receipt of notification. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly or severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

(B) Use and Restoration of Services

The use and restoration of services shall be in accordance with Part 64, Subpart D, Appendix A, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

(C) Sequence of Provisioning

Subject to compliance with the rules mentioned in (B) preceding, the services offered herein will be provided to customers on a first-come, first-served basis.

The first-come, first-served sequence shall be based upon the received time and date recorded, by stamp or other notation, by the Telephone Company on customer access orders. These orders must contain all the information as required for each respective service as delineated in other sections of this tariff. Customer orders shall not be deemed to have been received until such information is provided. Should questions arise which preclude order issuance due to missing information or the need for clarification, the Telephone Company will attempt to seek such missing information or clarification on a verbal basis.

(D) Obligation To Furnish Service

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The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

2.1.3 Liability**(A) Limits of Liability**

The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) through (G) following, the Telephone Company's liability if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

(B) Acts or Omissions

The Telephone Company shall not be liable for any act or omission of any other carrier or customer providing a portion of a service, nor shall the Telephone Company for its own act or omission hold liable any other carrier or customer providing a portion of a service.

(C) Damages to Customer Premises

The Telephone Company is not liable for damages to the customer premises resulting from the furnishing of a service, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Telephone Company's negligence.

(D) Indemnification of Telephone Company

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(1) By the End User

The Telephone Company shall be indemnified, defended and held harmless by the end user against any claim, loss or damage arising from the end user's use of services offered under this tariff, involving:

- (a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the end user's own communications;
- (b) Claims for patent infringement arising from the end user's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end users or customer or;
- (c) All other claims arising out of any act or omission of the end user in the course of using services provided pursuant to this tariff.

(2) By the Customer

The Telephone Company shall be indemnified, defended and held harmless by the customer against any claim, loss or damage arising from the customer's use of services offered under this tariff, involving:

- (a) Claims for libel, slander, invasion of privacy, or infringement of copyright arising from the customer's own communications;
- (b) Claims for patent infringement arising from the customer's acts combining or using the service furnished by the Telephone Company in connection with facilities or equipment furnished by the end user or customer or;
- (c) All other claims arising out of any act or omission of the customer in the course of using services provided pursuant to this tariff.

(E) Explosive Atmospheres

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The Telephone Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Telephone Company shall be indemnified, defended and held harmless by the customer from any and all claims by any person relating to such customer's use of services so provided.

(F) No License Granted

No license under patents (other than the limited license to use) is granted by the Telephone Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Telephone Company will defend the customer against claims of patent infringement arising solely from the use by the customer of services offered under this tariff and will indemnify such customer for any damages awarded based solely on such claims.

(G) Circumstances Beyond the Telephone Company's Control

The Telephone Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, criminal actions taken against the Telephone Company, acts of God and other circumstances beyond the Telephone Company's reasonable control, subject to the Credit Allowance for a Service Interruption as set forth in 2.5.4 following.

2.1.4 Provision of Services

The Telephone Company will provide to the customer, upon reasonable notice, services offered in other applicable sections of this tariff at rates and charges specified therein. Services will be made available to the extent that such services are or can be made available with reasonable effort, and after provision has been made for the Telephone Company's telephone exchange services.

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2.1.5 Facility Terminations

The services provided under this tariff will include any entrance cable or drop wiring and wire or intrabuilding cable to that point where provision is made for termination of the Telephone Company's outside distribution network facilities at a suitable location inside a customer-designated premises. Such wiring or cable will be installed by the Telephone Company to the Point of Termination. Moves of the Point of Termination at the customer designated premises will be as set forth in this tariff.

2.1.6 Service Maintenance

The services provided under this tariff shall be maintained by the Telephone Company. The customer or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to any interface means used, except with the written consent of the Telephone Company.

2.1.7 Changes and Substitutions

Except as provided for equipment and systems subject to FCC Part 68 Regulations at 47 C.F.R. Section 68-110(b), the Telephone Company may, where such action is reasonably required in the operation of its business, substitute, change or rearrange any facilities used in providing service under this tariff. Such actions may include, without limitation:

- substitution of different metallic facilities,
- substitution of carrier or derived facilities for metallic
- facilities used to provide other than metallic facilities,
- substitution of metallic facilities for carrier or derived facilities used to provide other than metallic facilities,
- substitution of fiber or optical facilities
- change of minimum protection criteria,

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- change of operating or maintenance characteristics of facilities, or
- change of operations or procedures of the Telephone Company.

In case of any such substitution, change or rearrangement, the transmission parameters will be within the range.

The Telephone Company shall not be responsible if any such substitution, change or rearrangement renders any customer furnished services obsolete or requires modification or alteration thereof or otherwise affects their use or performance.

If such substitution, change or rearrangement materially affects the operating characteristics of the facility, the Telephone Company will provide reasonable notification to the customer in writing. Reasonable time will be allowed for any redesign and implementation required by the change in operating characteristics. The Telephone Company will work cooperatively with the customer to determine reasonable notification procedures.

2.1.8 Refusal and Discontinuance of Service

(A) If a customer fails to comply with 2.1.6 preceding (Service Maintenance) or 2.3.1, 2.3.4, 2.3.6, 2.5.1 following (respectively, Damages, Availability for Testing, Balance, Payment Arrangements,) including any customers failure to make payments on the date and times therein specified, the Telephone Company may, on thirty (30) days written notice to the customer by Certified U.S. Mail, take the following actions:

- refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- discontinue the provision of service to the customer.

In the case of discontinuance all applicable charges, including termination charges, shall become due.

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- (B) If a customer fails to comply with 2.2.2 following (Unlawful and Abusive Use), the Telephone Company may, upon written request from a customer, or another exchange carrier, terminate service to any subscriber or customer identified as having utilized service provided under this tariff in the completion of abusive or unlawful telephone calls. Service shall be terminated by the Telephone Company as provided for in its general and/or local exchange service tariffs.

In such instances when termination occurs the Telephone Company shall be indemnified, defended and held harmless by any customer or Exchange Carrier requesting termination of service against any claim, loss or damage arising from the Telephone Company's actions in terminating such service, unless caused by the Telephone Company's negligence.

- (C) Except as provided for equipment or systems subject to the FCC Part 68 Rules in 47 C.F.R. Section 68.108, if the customer fails to comply with 2.2.1 following (Interference or Impairment), the Telephone Company will, where practicable, notify the customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, the Telephone Company may temporarily discontinue service forthwith if such action is reasonable in the circumstances. In case of such temporary discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in 2.5.4 following is not applicable.
- (D) When access service is provided by more than one Telephone Company, the companies involved in providing the joint service may individually or collectively deny service to a customer for nonpayment. Where the Telephone Company(s) affected by the nonpayment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Telephone Company(s) will, if technically feasible, assist in denying the joint service to the customer.

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Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Telephone Companies initiating the service denial for nonpayment. When more than one of the joint providers must deny service to effectuate termination for nonpayment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the end office Telephone Company shall apply for joint service discontinuance.

- (E) If the Telephone Company does not refuse additional applications for service and/or does not discontinue the provision of the services as specified for herein, and the customer's noncompliance continues, nothing contained herein shall preclude the Telephone Company's right to refuse additional applications for service and/or to discontinue the provision of the services to the non-complying customer without further notice.
- (F) If the National Exchange Carrier Association, Inc., notifies the Telephone Company that the Customer has failed to comply with Lifeline Assistance and Universal Service Fund charges, including any Customer's failure to make payments on the date and times specified therein, the Telephone Company may, on thirty days' written notice to the Customer by Certified U.S. Mail, take any of the following actions:
- refuse additional applications for service.
 - refuse to complete any pending orders for service.
 - discontinue the provision of service to the Customer.

In the case of discontinuance, all applicable charges including termination charges shall become due.

2.1.9 Notification of Service-Affecting Activities

The Telephone Company will provide the customer reasonable notification of service-affecting activities that may occur in the normal operation of its business.

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Such activities may include, but are not limited to the following:

- equipment or facilities additions,
- removals or rearrangements,
- routine preventative maintenance, and
- major switching machine change-out.

Generally, such activities are not individual customer service specific, but may affect many customer services. No specific advance notification period is applicable to all service activities. The Telephone Company will work cooperatively with the customer to determine reasonable notification requirements.

2.1.10 Coordination with Respect to Network Contingencies

The Telephone Company intends to work cooperatively with the customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.1.11 Provision and Ownership of Telephone Numbers

The Telephone Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Telephone Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Telephone Company will furnish to the customer six (6) months notice, by Certified U.S. Mail, of the effective date and an explanation of the reason(s) for such change(s).

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2.1.12 Special Types Of Service And Equipment (C)

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgment of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment. Any Service offered by the Telephone Company that includes fiber optic facilities may, at the Telephone Company's discretion, be considered a Special Service.

2.1.13 Contracts For Service (C)

The Telephone Company reserves the right to require written applications and or term agreements for service to be made on forms supplied by it. Upon acceptance of an application or term agreement for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become integrated into any agreement or contract between the Telephone Company and the subscriber. Conflicting terms and conditions between this Tariff and any term agreements shall be resolved in favor of the Telephone Company. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of one month with the minimum term being determined by the Telephone Company on a case by case basis.

2.1.14 Toll Message Rates, Rules And Regulations

Rates, rules and regulations governing toll or long distance messages are contained in the toll tariffs of the Pennsylvania Telephone Association (PTA) and inter-exchange carriers lawfully operating within the Commonwealth of Pennsylvania.

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2.1.15 Cancellation Or Change Of Application For Service Prior TO Establishment

When an application for a specially designed and engineered service is canceled or changed, in whole or in part, by the applicant prior to the establishment of service, the applicant is required to pay the Telephone Company, upon request, the aggregate of the costs and expenses incurred by the Telephone Company, for any work performed upon the application prior to the cancellation or change of the service.

The payment to the Telephone Company required of the applicant shall not exceed the aggregate of the non-recurring service connection and minimum contract period charges, including, but not limited to, construction and termination charges, which would have applied if the service and facilities had been established prior to such cancellation, change, or change in location.

Applicable Cancellation or Change Charges are determined on an individual case basis taking into consideration the following:

- The proportion of the provisioning functions completed by the Telephone Company at the time the request for cancellation or change is received.
- The corresponding proportion of the non-recurring Installation charges or Connection charges as specified in the appropriate Section of this Tariff and in other Tariffs of the Telephone Company.

2.1.16 Commitment To Quality Guarantee

The Commitment to Quality Guarantee applies to the installation and repair of residence service. Under this program, a credit of \$25.00 will be awarded to residential customers if the Company does not perform as follows:

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- Comply with or renegotiate, under any circumstances, a commitment date promised to a customer.
- Complete the installation of an initial line within 3 working days of receipt of an application (unless the applicant requests a later date or when construction is required).
- Complete the installation of a secondary line within 10 working days of receipt of an application (unless the applicant requests a later date).
- Activate or deactivate custom calling features within 24 working hours of the service order request (unless the customer requests a later date or where facilities are not available).
- Respond and take substantial action to clear out-of-service trouble of an emergency nature whenever the outage occurs within 3 hours consistent with the needs of customers and the personal safety of Company employees.
- Respond and take substantial action to clear other out-of-service trouble, not requiring unusual repair, within 24 hours, except isolated weekend and holiday outages (unless the customer requests a later date).

The Company's Commitment to Quality Guarantee applies only to the installation and/or repair of Company-owned facilities used to provide residential service and excludes customer caused delays, extreme adverse weather conditions, unsafe working conditions, and other supervening causes beyond the Company's Control.

2.1.17 State Tax Adjustment Surcharge

The Telephone reserves the right to add a surcharge in addition to the charges provided in this tariff and other intrastate toll and access tariffs, as the Commission may order, based on the following criteria:

- Whenever any of the tax rates used in calculation of the surcharge are changed.

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- Whenever the utility makes effective any increased or decreased rates.

The recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputation; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may, submit with such recomputation, a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

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2.2 Use

2.2.1 Interference or Impairment

The characteristics and methods of operation of any circuits, facilities or equipment provided by other than the Telephone Company and associated with the facilities utilized to provide services under this tariff shall not:

- interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services,
- cause damage to their plant,
- impair the privacy of any communications carried over their facilities, or
- create hazards to the employees of any of them or the public.

2.2.2 Unlawful and Abusive Use

(A) The service provided under this tariff shall not be used for an unlawful purpose or used in an abusive manner.

Abusive use includes:

- (1) The use of the service of the Telephone Company for a call or calls, anonymous or otherwise, in a manner reasonably expected to frighten, abuse, torment, or harass another;
 - (2) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- (B) Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

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(C) The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

2.2.3 Identification Of Public Announcements

For the purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

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2.3 Obligations of the Customer

2.3.1 Damages

The customer shall reimburse the Telephone Company for damages to Telephone Company facilities utilized to provide services under this tariff caused by the negligence or willful act of the customer or resulting from the customer's improper use of the Telephone Company facilities, or due to malfunction of any facilities or equipment provided by other than the Telephone Company. Nothing in the foregoing provision shall be interpreted to hold one customer liable for another customer's actions. The Telephone Company will, upon reimbursement for damages, cooperate with the customer in prosecuting a claim against the person causing such damage and the customer shall be subrogated to the right of recovery by the Telephone Company for the damages to the extent of such payment.

2.3.2 Ownership of Facilities and Theft (C)

Facilities utilized by the Telephone Company to provide service under the provisions of this tariff shall remain the property of the Telephone Company. The customer shall return such facilities to the Telephone Company, whenever requested, within a reasonable period. The equipment shall be returned in as good condition, as reasonable wear will permit. Facilities that are located on customer property, upon termination of services, may at the sole discretion of the Telephone Company be abandoned or left in place indefinitely or upon request of the customer be removed by the Telephone Company with all costs for such removal, plus the residual facility asset value being paid by the customer prior to removal.

2.3.3 Equipment Space and Power

The customer shall furnish or arrange to have furnished to the Telephone Company, at no charge, equipment space and electrical power required by the Telephone Company to provide services under this tariff at the points of termination of such services. The selection of ac or dc power shall be mutually agreed to by the customer and the Telephone Company. The customer shall also make necessary arrangements in order that the Telephone Company will have access to

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such spaces at reasonable times for installing, testing, repairing or removing Telephone Company facilities used to provide services.

2.3.4 Availability for Testing

Access to facilities used to provide services under this tariff shall be available to the Telephone Company at times mutually agreed upon in order to permit the Telephone Company to make tests and adjustments appropriate for maintaining the services in satisfactory operating condition. Such tests and adjustments shall be completed within a reasonable time. As set forth in 2.5.4(C)(4) following, no credit will be allowed for any interruptions involved during such tests and adjustments.

2.3.5 Limitation of Use of Metallic Facilities

Signals applied to a metallic facility shall conform to the limitations set forth in Technical Reference Publication AS No. 1. In the case of application of dc telegraph signaling systems, the customer shall be responsible, at its expense, for the provision of current limiting devices to protect the Telephone Company facilities from excessive current due to abnormal conditions and for the provision of noise mitigation networks when required to reduce excessive noise.

2.3.6 Balance

All signals for transmission over the facilities used to provide services under this tariff shall be delivered by the customer balanced to ground except for ground start, duplex (DX) and McCulloch-Loop (Alarm System) type signaling and dc telegraph transmission at speeds of 75 baud or less.

2.3.7 Access To Premises Of Subscriber

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of

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the Telephone Company shall have entrance thereto at any reasonable hour.

2.3.8 Design of Customer Services

Subject to the provisions of 2.1.7 preceding (Changes and Substitutions), the customer shall be solely responsible, at its own expense, for the overall design of its services and for any redesigning or rearrangement of its services which may be required because of changes in facilities, operations or procedures of the Telephone Company, minimum protection criteria or operating or maintenance characteristics of the facilities.

2.3.9 References to the Telephone Company

The customer may advise end users that certain services are provided by the Telephone Company in connection with the service the customer furnishes to end users; however, the customer shall not represent that the Telephone Company jointly participates in the customer's services.

2.3.10 Claims and Demands for Damages

(A) With respect to claims of patent infringement made by third persons, the customer shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with, or use in connection with, the services provided under this tariff, any circuit, apparatus, system or method provided by the customer.

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- (B) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses and damages, including punitive damages, attorney fees and court costs by third persons arising out of the construction, installation, operation, maintenance, or removal of the customer's circuits, facilities, or equipment connected to the Telephone Company's services provided under this tariff including, without limitation, Worker's Compensation claims, actions for infringement of copyright and/or unauthorized use of program material, libel and slander actions based on the content of communications transmitted over the customer's circuits, facilities or equipment, and proceedings to recover taxes, fines, or penalties for failure of the customer to obtain or maintain in effect any necessary certificates, permits, licenses, or other authority to acquire or operate the services provided under this tariff; provided, however, the foregoing indemnification shall not apply to suits, claims, and demands to recover damages for damage to property, death, or personal injury unless such suits, claims or demands are based on the tortious conduct of the customer, its officers, agents or employees.
- (C) The customer shall defend, indemnify and save harmless the Telephone Company from and against any suits, claims, losses or damages, including punitive damages, attorney fees and court costs by the customer or third parties arising out of any act of omission of the customer in the course of using services provided under this tariff.

2.3.11 Coordination with Respect to Network Contingencies

The customer shall, in cooperation with the Telephone Company, coordinate in planning the actions to be taken to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.

2.3.12 Discontinuance of Services

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A customer who wishes to have service discontinued shall give at least 5 days oral or written notice to the telephone carrier for discontinuation of service.

2.3.13 Jurisdictional Report and Certification Requirements

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2.3.14 Relocation and or Damage of Company Facilities (N)

Relocation or adjustments of facilities located inside or outside the right-of-way of a road or located upon private property necessitated or requested by another party shall be at the sole cost and expense of that party. Relocation or adjustments of facilities located within the highway right-of-way necessitated by a third party (including but not limited to other utilities, municipalities, sewer, water, housing, redevelopment authorities, etc.) shall be at the sole cost and expense of said party. When a Borough, Township, County or State requires a developer to perform certain roadway reconstruction (including but not limited to widening, curbing, acceleration and/or deceleration lanes, left turn lanes and drainage work) as a condition for the development, the roadway work should be considered for the benefit of the developer and any relocation or adjustment of Company facilities shall be at the developer's sole cost and expense. See Section 5 Construction and Attachment Charges.

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2.4 Connection With Customer-Provided Equipment

Equipment provided by the customer may be permitted to be connected to the facilities furnished by the Telephone Company only under conditions specified in this section of the Tariff.

Where the use of any customer provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device furnished and installed by the Telephone Company at charges specified in this tariff.

The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer provided channels, or equipment, except as otherwise provided in this tariff.

If customer provided equipment is used in violation of the provisions of this tariff, the Telephone Company will take such action as it deems necessary for the protection of the network.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company within 10 days that such violation has ceased. Failure of the customer to conform to this requirement shall result in suspension of service.

2.4.1 Limitations Of Responsibility Of The Telephone Company

The telecommunications network is not represented as being adapted to the use of customer-provided equipment or communications systems and the Telephone Company shall not be responsible for:

- (A) The through transmission of signals generated by the customer-provided equipment or communications systems or for the quality of or defects in, such transmission;
- (B) The reception of signals by the customer-provided equipment or communications systems.

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The Telephone Company shall not be responsible to the customer if changes in the criteria in this Tariff or changes in any of the facilities or operations or procedures of the Telephone Company render any of the customer-provided equipment or communications system obsolete or require modification of or alteration to such equipment or system or otherwise affect its use or performance.

2.4.2 Obligations Of The Customer

The customer will at his expense:

- (A) Provide and install all wiring from point of connection with the Telephone Company facilities and make the actual connection with it as instructed by the Telephone Company personnel.
- (B) Provide power to operate his equipment in conformity with Telephone Company specifications.
- (C) Maintain his equipment so that it will operate within the standards set forth in this tariff and by testing, determine if trouble is being caused by his equipment before requesting maintenance service by the Telephone Company.
- (D) Replace or modify his equipment, or disconnect and discontinue use of same, upon notice from the Telephone Company that it is obsolete or unusable because of changes in standards, facilities or operating procedures of the Telephone Company.
- (E) Be responsible for payment of Premises Work Charges, as specified in Section 4, for visits to his premises by a Telephone Company employee when the visit is necessary to determine that the service difficulty or trouble is not being caused by Telephone Company equipment or facilities.
- (F) The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities; against claims for infringement of patents arising from, combining with, or using in connection with facilities of the Telephone Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

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2.4.3 Network Control Signalling

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the signals used to control the network and the switching equipment involved. Therefore, the network control signaling shall be performed by equipment furnished, installed and maintained by the Telephone Company.

2.4.4 Basis Of Connection

Customer provided equipment may be connected to the facilities of the Telephone Company either by direct electrical connection, as covered in Paragraph B-General Regulations above, or by acoustic or inductive connection.

2.4.5 Network Protection Criteria

To protect the network and services furnished to the public by the Telephone Company, the customer provided equipment must comply with minimum network protection criteria which shall be prescribed by the Telephone Company, or Telephone Companies with which this Company interconnect.

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2.5 Payment Arrangements and Credit Allowances

2.5.1 Payment of Rates, Charges, and Deposits

(A) Deposits

The Telephone Company will only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer. No such deposit will be required of a customer who is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit will not exceed the actual or estimated rates and charges for the service for a two-month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance, which may remain, will be refunded.

Such a deposit will be refunded or credited to the account when the customer has established credit or, in any event, after the customer has established a one-year prompt payment record at any time prior to the termination of the provision of the service to the customer. In case of a cash deposit, for the period the deposit is held by the Telephone Company, the customer will receive interest at the same percentage rate as that set forth in (C) (2) (a) or in (C) (2) (b) following, whichever is lower.

The rate will be compounded daily for the number of days from the date the customer deposit is received by the Telephone Company to and including the date such deposit is credited to the customer's account or the date the deposit is refunded by the Telephone Company. Should a deposit be credited to the customer's account, as indicated above, no interest will accrue on the deposit from the date such deposit is credited to the customer's account.

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(B) Bill Dates

The Telephone Company shall bill on a current basis all charges incurred by and credits due to the customer under this tariff attributable to services established or discontinued during the preceding billing period.

In addition, the Telephone Company shall bill in advance charges for all services to be provided during the ensuing billing period except for charges associated with service usage and for the Federal Government which will be billed in arrears. The bill day (i.e., the billing date of a bill for a customer for Access Service under this tariff), the period of service each bill covers and the payment date will be as follows:

(1) End User Access Service and Pre-subscription

For End User Access Service and Pre-subscription Service, the Telephone Company will establish a bill day each month for each end user account or advise the customer in writing of an alternate-billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12-month period. The bill will cover End User Access Service charges for the ensuing billing period except for End User Access Service for the Federal Government, which will be billed in arrears. Any applicable Pre-subscription Charges, any known unbilled charges for prior periods and any known unbilled adjustments for prior periods for End User Access Service and Pre-subscription Service will be applied to this bill. Such bills are due when rendered.

(2) Access Services Other Than End User and Pre-subscription

For Service other than End User Access Service and Pre-subscription Service, the Telephone Company will establish a bill day each month for each customer account or advise the customer in writing of an alternate-billing schedule. Alternate billing schedules shall not be established on less than 60 days notice or initiated by the Telephone Company more than twice in any consecutive 12-month period.

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The bill will cover nonusage sensitive service charges for the ensuing billing period for which the bill is rendered, any known unbilled nonusage sensitive charges for prior periods and unbilled usage charges for the period after the last bill day through the current bill day. Any known unbilled usage charges for prior periods and any known unbilled adjustments will be applied to this bill. Payment for such bills is due in immediately available funds by the payment date, as set forth in (C) following. If payment is not received by the payment date, a late payment penalty will apply as set forth in (C) following.

(C) Payment Dates and Late Payment Penalties

- (1) All bills dated as set forth in (B)(2) preceding for service, other than End User Service and Pre-subscription Service, provided to the customer by the Telephone Company are due 31 days (payment date) after the bill day or by the next bill date (i.e., same date in the following month as the bill date), whichever is the shortest interval, except as provided herein, and are payable in immediately available funds. If the customer does not receive a bill at least 20 days prior to the 31 day payment due date, then the bill shall be considered delayed. When the bill has been delayed, upon request of the customer the due date will be extended by the number of days the bill was delayed. Such request of the customer must be accompanied with proof of late bill receipt.

If such payment date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills will be due from the customer as follows:

- If the payment date falls on a Sunday or on a Legal Holiday, which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Legal Holiday.
- If the payment date falls on a Saturday or on a Legal Holiday, which is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

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(2) Further, if no payment is received by the payment date or if a payment or any portion of a payment is received by the Telephone Company after the payment date as set forth in (1) preceding, or if a payment or any portion of a payment is received by the Telephone Company in funds which are not immediately available to the Telephone Company, then a late payment penalty shall be due to the Telephone Company. The late payment penalty shall be the payment or the portion of the payment not received by the payment date times a late factor. The late factor shall be the lesser of:

- (a) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company, or
- (b) 0.000292 per day, compounded daily for the number of days from the payment date to and including the date that the customer actually makes the payment to the Telephone Company.

(D) Billing Disputes Resolved in Favor of the Telephone Company

Late payment charges will apply to amounts withheld pending settlement of the dispute. Late payment charges are calculated as set forth in (C) (2) preceding except that when the customer disputes the bill on or before the payment date and pays the undisputed amount on or before the payment date, the Penalty interest period shall not begin until 10 days following the payment date.

(E) Billing Disputes Resolved in Favor of the Customer

If the customer pays the total billed amount and disputes all or part of the amount, the Telephone Company will refund any overpayment. In addition, the Telephone Company will pay to the customer penalty interest on the overpayment.

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When a claim is filed within 90 days of the due date, the penalty interest period shall begin on the payment date. When a claim is filed more than 90 days after the due date, the penalty interest period shall begin from the date of the claim or the date of overpayment, whichever is later.

The penalty interest period shall end on the date that the Telephone Company actually refunds the overpayment to the customer. The penalty interest rate shall be the lesser of:

- (1) the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the first date to and including the last date of the period involved, or
- (2) 0.000292 per day, compounded daily for the number of days from the first date to and including the last date of the period involved.

(F) Pro-ration of Charges

Adjustments for the quantities of services established or discontinued in any billing period beyond the minimum period set forth for services in other sections of this tariff will be prorated to the number of days based on a 30-day month. The Telephone Company will, upon request, furnish within 30 days of a request and at no charge to the customer such detailed information as may reasonably be required for verification of any bill.

(G) Rounding of Charges

When a rate as set forth in this tariff is shown to more than two decimal places, the charges will be determined using the rate shown. The resulting amount will then be rounded to the nearest penny (i.e., rounded to two decimal places).

(H) Return Check Charge

A Charge of \$20.00 will be made for any checks returned for insufficient funds.

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(I) Overtime Work

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

2.5.2 Minimum Periods

The minimum period for which services are provided and for which rates and charges are applicable are one month except for that usage rated services.

The minimum period for which service is provided and for which rates and charges are applicable for a Specialized Service or Arrangement provided on an individual case basis is one month unless a different minimum period is established with the individual case filing.

When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not, as follows:

- (A) When a service with a one month minimum period is discontinued prior to the expiration of the minimum period, a one month charge will apply at the rate level in effect at the time service is discontinued.
- (B) When a service with a minimum period greater than one month is discontinued prior to the expiration of the minimum period, except for DS3 monthly service and DS1, DS3 and Synchronous Optical Channel Service Optional Rate Plans, the applicable charge will be the lesser of (1) the Telephone Company's total non-recoverable costs less the net salvage value for the discontinued service or (2) the total monthly charges, at the rate level in effect at the time service is discontinued, for the remainder of the minimum period.

2.5.3 Cancellation of an Order for Service

Provisions for the cancellation of an order for service are set forth in other applicable sections of this tariff.

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2.5.4 Credit Allowance for Service Interruptions

(A) General

A service is interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or in the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported to the Telephone Company, and ends when the service is operative.

(B) When a Credit Allowance Applies

In case of an interruption to any service, allowance for the period of interruption, if not due to the negligence of the customer, shall be provided.

For Digital Data Access, SD Codes D1 through D6 and High Capacity, HC1, Special Access Services, any period during which the error performance is below that specified for the service will be considered as an interruption.

Service interruptions for Specialized Service or Arrangements shall be administered in the same manner as those set forth in this section (2.4.4) unless other regulations are specified with the individual case filing.

Credit allowances are computed as follows:

(1) Special Access Service other than Program Audio and Video and Flat Rated Switched Access Service Rate Elements

For Special Access Services other than Program Audio and Video Services and for flat rated Switched Access Service rate elements (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing), no credit shall be allowed for an interruption of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or Major Fraction Thereof that the interruption continues.

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The monthly charges used to determine the credit shall be as follows:

(a) Two-point Services

For two-point services, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., two channel terminations, channel mileage and optional features and functions).

(b) Multipoint Services

For multi-point services, the monthly charge shall be only the total of all the monthly rate element charges associated with that portion of the service that is inoperative (i.e., a channel termination per customer designated premises, channel mileage and optional features and functions).

(c) Multiplexed Services

For multiplexed services, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service that is inoperative.

When the facility which is multiplexed or the multiplexer itself is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., the channel termination, channel mileage, Entrance Facility, Direct Trunked Transport and optional features and functions, including the multiplexer on the facility to the hub, and the channel terminations, channel mileages and optional features and functions on the individual services from the hub).

When the service which rides a channel of the multiplexed facility is inoperative, the monthly charge shall be the total of all the monthly rate element charges associated with that portion of the service from the hub to a customer premises (i.e., channel termination, channel mileage, Direct Trunked Transport, and optional features and functions).

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(d) Flat Rated Switched Access Rate Elements

For flat rated Switched Access Service rate elements, the monthly charge shall be the total of all the monthly rate element charges associated with the service (i.e., Entrance Facility, Direct Trunked Transport and Multiplexing).

(e) Public Packet Data Network Services

For Public Packet Data Network Service rate elements, the monthly charge shall be the total of all monthly rate element charges associated with the service (i.e., End User Port, Access Customer Port, and Permanent Virtual Connections)

(f) Synchronous Optical Channel Service

For Synchronous Optical Channel Service the monthly charge shall be the total of all monthly rate element charges associated with that portion of the service which is inoperative, (i.e., Channel Termination, Channel Mileage, Customer Node and Customer Premises Port). When the facility provided via an Add/Drop Multiplexer is inoperative, the monthly charge shall be the total of all monthly charges associated with that portion of the service (i.e., Channel Terminations, Channel Mileage and Central Office Port).

(2) Program Audio and Video Special Access Services

For Program Audio and Video Special Access Services, no credit shall be allowed for an interruption of less than 30 seconds. The customer shall be credited for an interruption of 30 seconds or more as follows:

- (a) For two-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.
- (b) For two-point services, when daily rates are applicable, the credit shall be at the rate of 1/288 of the daily charges for the service for each period of 5 minutes or fraction thereof that the interruption continues.

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- (c) For multi-point services, when monthly rates are applicable, the credit shall be at the rate of 1/8640 of the monthly charges for each channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (d) For multi-point services, when daily rates are applicable, the credit shall be at the daily rate of 1/288 of the daily charges for channel termination, channel mileage and optional features and functions that are inoperative for each period of 5 minutes or fraction thereof that the interruption continues.
- (e) For multi-point services, the credit for the monthly or daily charges includes the charges for the distribution amplifier only when the distribution amplifier is inoperative.
- (f) When two or more interruptions occur during a period of 5 consecutive minutes, such multiple interruptions shall be considered as one interruption.

(3) Switched Access and Directory Assistance Service Usage Rated Elements

For Switched Access Service and Directory Assistance Service, usage rated elements, no credit shall be allowed for an interruption of less than 24 hours. The customer shall be credited for an interruption of 24 hours or more at the rate of 1/30 of any applicable monthly rate or assumed minutes of use charge for each period of 24 hours or major fraction thereof that the interruption continues.

(4) Credit Allowances Cannot Exceed Monthly Rate

The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any monthly rate for the service interrupted in any one monthly billing period.

(C) When a Credit Allowance Does Not Apply

No credit allowance will be made for:

- (1) Interruptions caused by the negligence of the customer.

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- (2) Interruptions of a service due to the failure of equipment or systems provided by the customer or others.
- (3) Interruptions of a service during any period in which the Telephone Company is not afforded access to the premises where the service is terminated.
- (4) Interruptions of a service when the customer has released that service to the Telephone Company for maintenance purposes, to make rearrangements, or for the implementation of an order for a change in the service during the time that was negotiated with the customer prior to the release of that service. Thereafter, a credit allowance as set forth in (B) preceding applies.
- (5) Interruptions of a service, which continue because of the failure of the customer to, authorize replacement of any element of special construction. The period for which no credit allowance is made begins on the seventh day after the customer receives the Telephone Company's written notification of the need for such replacement and ends on the day after receipt by the Telephone Company of the customer's written authorization for such replacement.
- (6) Periods when the customer elects not to release the service for testing and/or repair and continues to use it on an impaired basis.
- (7) An interruption or a group of interruptions, resulting from a common cause, that would result in credit in an amount less than one dollar.

(D) Use of an Alternative Service Provided by the Telephone Company

Should the customer elect to use an alternative service provided by the Telephone Company during the period that a service is interrupted, the customer must pay the tariffed rates and charges for the alternative service used.

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(E) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Telephone Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of 30 minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one monthly billing period.

2.5.5 Re-establishment of Service Following Fire, Flood or Other Occurrence

(A) Nonrecurring Charges Do Not Apply

Charges do not apply for the re-establishment of service following a fire, flood or other occurrence attributed to an Act of God provided that:

- (1) The service is of the same type as was provided prior to the fire, flood or other occurrence.
- (2) The service is for the same customer.
- (3) The service is at the same location on the same premises.
- (4) The re-establishment of service begins within 60 days after Telephone Company service is available. (The 60 day period may be extended a reasonable period if the renovation of the original location on the premises affected is not practical within the allotted time period).

(B) Nonrecurring Charges Apply

Nonrecurring Charges apply for establishing service at a different location on the same premises or at a different premise pending re-establishment of service at the original location.

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2.5.6 Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Telephone Company in the provision of such services.

2.5.7 Access Services Provided by More Than One Telephone Company

When an Access Service is provided by more than one Telephone Company, the Telephone Companies involved will mutually agree upon one of the billing methods as set forth below and shall be based on the service being provided. The Telephone Companies will notify the customer in writing of the billing method being used.

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3. Private Line Service

3.1 General Private Line Service

Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of three months.

With reference to the channel descriptions given below:

- (A) "Effective two-wire facilities" may be composed to two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
- (B) The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provide equipment.
- (C) The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.

The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company.

Channels are classified by series, and further classified within each series by types.

The customer is responsible for selecting the appropriate type of channel accordance with the types and descriptions provided in this section of the Tariff.

The Telephone Company has responsibility for the channel facility up to demarcation point on the customer premises at which the interface appears.

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Service Configurations descriptions are as follows:

(A) On Premise Channels

When channels are furnished on the same or connected premises, each channel connecting any two points is treated as a separate on-premises channel, except as otherwise specified for multiple appearances of channels on the same premises. When channels are furnished on the same or connected premises, any necessary supporting structure (poles, conduit, etc.) specified by the Telephone Company must be furnished and maintained by, or at the expense of, the customer. If provision of service on the same or connected premises cannot be furnished using customer-provided supporting structures, or if it requires a connection to the Telephone Company serving central office, rates and charges for service provided to different premises apply.

(B) Adjacent Premises

When a channel is furnished between properties on both sides of a street, alley or public thoroughfare, owned or leased by the same customer, which would be continuous in the absence of the public thoroughfare, and adjacent premises channel is required to connect the two premises. Channel connections between the premises must be direct, i.e., accomplished by the attachment of Telephone Company facilities to the customer's buildings, other customer provided structures, or by existing utility company poles. Channels furnished through Telephone Company-provided conduit or by use of supporting structures specifically for this purpose are excluded from "adjacent premises" rate treatment, in which case rates for Intraexchange and Interexchange channels will apply.

(C) Intraexchange Channel

When a channel is furnished within the same exchange area, one local channel and one transmission function are required to connect the serving central office and each premise at which the channel terminates.

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(D) Interexchange Channel

When a channel is furnished between customer locations in different exchange areas, interexchange channels are required to connect the wire centers. Within each exchange area, one local channel and one transmission function are required to connect the interexchange channel and each premise at which the channel terminates.

Special Configurations are as follows:

(A) Multi-point Service

When multi-point voice grade service is furnished, bridging equipment or arrangements are required. Additional rates and charges for such equipment or arrangements are specified with reference to the applicable types of service.

Rates for interexchange channels are based on the airline mileage between the wire centers where service is terminated, determined in accordance with Exchange Carrier Association Tariff F.C.C. No. 4.

(A) Interexchange Channel Other Company

When one of the exchanges is operated by another telephone company which applies its established mileage charges for the portion of the service furnished by it, the mileage to which this Company's rates apply is the airline distance between the appropriate wire center operated by this Company and the point where the airline distance between wire centers crosses the other company's territorial boundary, or such other measuring point on the boundary or in the other company's territory to which the other company's mileage is measured as provided in the other company's tariff.

(B) Interexchange Channel Multi-point Service

Each interexchange channel connecting the wire centers is considered a separate channel for which airline mileage is independently computed.

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The following limitations apply to metallic facilities used for Private Line Service:

- (A) With future growth, maintenance, or modernization programs, the Telephone Company may not be able to provide metallic facilities to all customer locations. The Company has no liability or responsibility for any inconvenience or expense that this may cause the customer.
- (B) However, the Telephone Company will give advance notice (three months minimum), in writing to affected customer, of any firm plans to replace metallic facilities with non-metallic facilities.

3.1.1 Series 1300 Channels

(A) Type 1305

Type 1305 used for data transmission not to exceed 64,000 baud. This service is offered on an intraexchange and interexchange basis.

(B) Type 1306

Type 1306 used for data transmission not to exceed 128,000 baud. This service is offered on an intraexchange basis.

(C) Type 1311

Type 1311 used for data transmission not to exceed 1,544,000 baud. This service is offered on an intraexchange basis. This service is only available where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application.

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Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

(D) Type 1313

Type 1313 used for data transmission not to exceed 3,000,000 baud. This service is offered on an intraexchange basis. This service is only available where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application.

Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

(E) Type 1391

Type 1391 used for data transmission not to exceed SONET OC-192 speeds. This service is offered on an intraexchange basis. This service is only available where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application.

Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

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4. Rates

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions there from.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes, and the telephone is not advertised for business purposes.

4.1 Private Line Service

Equipment and systems such as terminal equipment, CSU/DSU and other customer premise equipment shall connect to the Telephone Company network in accordance with the accepted practices described in section 2. All equipment shall have the required certifications governing interfacing with the Telephone Company Network. i.e (UL, Fcc-Part-68)

All recurring rates shall be due monthly in advance as detailed in Section 2. All Non-Recurring rates shall be due within thirty days of the bill date and shall be governed by the regulations as detailed in Section 2.

Non-Recurring charges include Transport Equipment such as DSU's, CSU's, etc.

The Telephone Company maintains ownership of all equipment installed by the Telephone Company. The customer assumes responsibility for Telephone Company equipment that is in the customer's care, custody, and control.

4.1.1 Series 1300 Channels

(A) Type 1305 Business Service Intraexchange

Non-Recurring: \$1,550

Monthly Recurring: \$175

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(B) Type 1305 Educational & Government Service Intraexchange

Non-Recurring: \$1,250

Monthly Recurring: \$150

(C) Type 1305 Residential Service Intraexchange

Non-Recurring: \$750

Monthly Recurring: \$125

(D) Type 1306 Business Service Intraexchange

Non-Recurring: \$1,850

Monthly Recurring: \$250

(E) Type 1306 Educational & Government Service Intraexchange

Non-Recurring: \$1,750

Monthly Recurring: \$225

(F) Type 1306 Residential Service Intraexchange

Non-Recurring: \$750

Monthly Recurring: \$150

(G) Type 1311 Business Service Intraexchange

Non-Recurring: \$3,850

Monthly Recurring: \$650

(H) Type 1311 Educational & Government Service Intraexchange

Non-Recurring: \$1,750

Monthly Recurring: \$550

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(I) Type 1311 Residential Service Intraexchange

Non-Recurring: \$750

Monthly Recurring: \$375

(J) Type 1390 Business Service Intraexchange

Non-Recurring: \$4,950

Monthly Recurring: \$1450

(K) Type 1390 Educational & Government Service Intraexchange

Non-Recurring: \$4,750

Monthly Recurring: \$1275

(L) Type 1390 Residential Service Intraexchange

Non-Recurring: \$2,750

Monthly Recurring: \$875

(M) Type 1391 Business Service Intraexchange

Non-Recurring: To Be Determined.

Monthly Recurring: To Be Determined.

(N) Type 1391 Educational & Government Service Intraexchange

Non-Recurring: To Be Determined.

Monthly Recurring: To Be Determined.

4.2 Local Exchange Service

Local exchange service with network access includes the central office equipment with push button dialing capability, outside plant distribution wire and cable, drop wire and station protector.

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The monthly rates do not include any terminal equipment telephones, ringers, couplers, or inside wiring.

The monthly rates apply to the Exchange Area Maps of:

Allentown
 Bethlehem
 Bloomsburg
 Coatsville
 Easton
 Fleetwood
 Hamburg
 Harrisburg
 Kutztown
 Lancaster
 Lebanon
 New Hope
 Northampton
 Pottstown
 Reading
 State College
 Wilkes-Barre

Which are in Section 1.2 of this tariff.

4.2.1 Local Exchange Rates

BUSINESS

One Party	\$20.43
PBX Trunk	\$20.43
Pay Telephone	\$20.43

RESIDENCE

One Party	\$10.74
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4.3 Line Connection Charge Description and Regulations**(A) Description**

The Line Connection Charge applies for arranging an exchange line to provide voice grade service between the Telephone Company central office and the rate demarcation point at the customer's premises. This charge covers the service order costs in addition to the labor costs associated with getting the line to the customer's premises in working order. This charge includes, but is not limited to making or changing connections in the central office or in distribution facilities, necessary cross connections and line transfers, and the normal placement of the drop wire service line, network interface and/or protector.

The Line Connection Charge applies for the connections of the following:

- (1) Exchange dial tone lines, including foreign exchange.
- (2) Trunk lines, including PBX.
- (3) Pay Telephone Line Service.
- (4) Central office multiple terminations.
- (5) Special service lines, including tie lines, leased lines, transfer service, etc.

(B) Regulations

- (1) The Line Connection Charge applies for each line connected or changed, i.e. from coin to non-coin, from foreign exchange to local exchange, etc. This charge does not apply to change from one grade of individual or party line service to another or from Residence to Business or vice versa.
- (2) For point-to-point or multi-point special service lines, one Line Connection Charge applies to each terminating point connected or changed.

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- (3) Line Connection Charges do not apply under the following conditions:
 - (a) When dial tone lines or trunks are temporarily suspended for non-payment or other cause, or when subsequently restored.
 - (b) When dial tone line number (telephone numbers) are changed within the same central office.
- (4) Customers requesting rearrangements of outside wiring, including the drop wire service line, network interface or protector, shall be billed Premises Work Charges for such work in accordance with Section 4.4 (A) (2).
- (5) Customers have the option of paying for Line Connection Charges in equal monthly installments over three billing periods.

4.3.1 Line Connection Charges

The line Connection Charge for a new service install is as follows:

RESIDENCE SERVICE

\$30.00

BUSINESS AND PAY TELEPHONE SERVICE

\$45.00

4.4 Premises Work Charges

(A) Description

- (1) Premises work is defined as work performed on a customer's premises by a Telephone Company employee or representative at the customer's request and not covered by other Tariff charges. Only work performed on the Telephone Company side of the rate demarcation point is covered by this Tariff.

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- (2) Rate demarcation point is defined as the point of minimum penetration of the property where the customer's service is located, as determined by the Telephone Company. The rate demarcation point defined by the Telephone Company is where network access recurring charges and Telephone Company responsibility stop and beyond which customer responsibility begins.
- (3) Premises Work Charges apply to:
 - (a) Customer requests for rearrangements and changes of Telephone Company facilities (including drop wire, protector and ground wire) on the Telephone Company's side of the rate demarcation point.
 - (b) Each premises visit where a service difficulty or trouble is not the result of failure of Telephone Company service or facilities.
 - (c) Installation, moves and changes of a Pay Telephone or any associated wiring.
- (4) Premises Work Charges consist of the Initial Visit Charge, Work Charges and Material Charges.

The Initial Visit Charge includes the cost to send a Telephone Company representative to the customer's premises.

Work Charges are based on the labor time required to complete the work on the Telephone Company's side of the rate demarcation point. The charges are billed in fifteen-minute time segments. The time a Telephone Company representative spends working on a customer's premises, exclusive of the work required to provide dial tone to the rate demarcation point, shall be considered billable time. The Work Charge will begin as soon as the Telephone Company representative meets the customer or his representative on the premises.

Material Charges are based on the items of material actually used to complete the job and on the level of charges of the current Telephone Company price list.

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(B) Regulations

- (1) Premises Work Charges apply in addition to appropriate charges for individual items of equipment or service offered in other sections of this Tariff.
- (2) Customers who have premises work performed will be billed at least one Work Charge in addition to the Initial Visit Charge unless otherwise specified in this Tariff.
- (3) The Initial Visit Charge will apply for each premises visit that is customer initiated, including those instances in which the customer subsequently decides to not have the work done by the Telephone Company.
- (4) When visits to more than one premises of the customer are required to complete the work associated with a service order, an Initial Visit Charge and other appropriate Premises Work Charges per premises visited are applicable.
- (5) When more than one visit to the same premises is required to complete the work associated with a service order, only one Initial Visit Charge is applicable.
- (6) The Initial Visit Charge applies when a customer or his representative fails to keep a scheduled appointment with a Telephone Company representative, installer or repairperson.
- (7) Premises Work Charges at Business rates, apply to installation, moves and changes of a Pay Telephone or any associated wiring.
- (8) An invoice for a specific job will be provided to the customer by the Telephone Company employee at the conclusion of the premises work. The customer will be billed the Premises Work Charges according to the time indicated on the invoice. An invoice is not the same as an estimate, which may be provided by Telephone Company personnel at the time of negotiation. Customers to whom estimates are furnished are subject to actual Premises Work Charges.

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- (9) Premises work requested by the customer and performed under Premises Work Charges that requires a call-out of the installer or repair person at a time other than the employee's normal scheduled tour of duty will be charged a minimum of two hours based on the charges shown in this section.
- (10) The Initial Visit Charge does not apply when a Line Connection Charge is incurred.
- (11) Customers have the option of paying for Premises Work Charges in equal monthly installments over three billing periods.
- (12) Premises Work Charges do not apply to the following:
 - (a) Moves or changes of a customer's telephone service or equipment if required or initiated by the Telephone Company.
 - (b) Repair of network facilities on the property where the customer's service is located that was not caused by the customer, the vendor or the property-owner.

4.4.1 Premises Work Charges

BUSINESS

Initial Visit Charge \$30.00

Work Charge - each 15 minute segment or major fraction thereof of billable time required to complete the work. \$ 8.25

Material Charge - Based on current Telephone Company price list. The materials will generally be priced at 35% above the current Telephone Company purchase price.

RESIDENCE

Initial Visit Charge \$20.00

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Work Charge - each 15 minute segment or major fraction thereof of billable time required to complete the work. \$ 7.00

Material Charge - Based on current Telephone Company price list. The materials will generally be priced at 35% above the current Telephone Company purchase price.

4.5 Miscellaneous Non-Recurring Charges Description And Regulations

(A) Description

- (1) Restoral of Service Charge - This charge applies for restoring service to a customer following temporary suspension of service for non-payment or other authorized cause. This charge is in addition to any past due amounts for service previously furnished or any deposit which may be required.
- (2) Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when a Line Connection Charge is applied). This charge applies for each telephone line number changed.
- (3) Record Service Charge - This Charge covers work associated with a change of Telephone Company records, at the customer's request, for:
 - A transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.
 - A change in or addition to the present directory listing.
 - A subscriber's telephone number being excluded from the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.

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- A change in billing records requested by the customer (except for a correction in name or billing address for residential service due to death, marriage, divorce, or legal action when there is no connection, disconnection, move or change in service) when none of the other non-recurring charges apply.
- (4) Preferred Telephone Number Service - Allows a customer to request a particular telephone number which may have a special meaning of value to the customer, subject to the availability of facilities and the requirements of the serving local exchange Central Office as defined by the Telephone Company.

Service may be established at the time normal service is requested and the line connection charge applies in addition to charges for Preferred Telephone Number Service. Charges for a change in a telephone number or Foreign Exchange service also apply if a customer elects such service.

Up to three numbers, in order of preference, may be requested at one time. A non-recurring charge will apply for each search, up to three numbers, requested by the customer, whether Preferred Telephone Number Service is accepted or not.

Provisioning of a preferred telephone number is based upon current availability of the telephone number. The Telephone Company reserves the right to exclude certain numbers or blocks of numbers from assignment, and will determine the availability criteria. No customer waiting list will be maintained.

Preferred telephone numbers shall be listed as a number only in Telephone Company directories.

The Telephone Company will not be responsible for the manner in which Preferred Telephone Number Service is used by the customer.

(B) Regulations

Customers have the option of paying for miscellaneous non-recurring charges in equal monthly installments over three billing periods.

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4.5.1 Miscellaneous Non-Recurring Charges**BUSINESS**

Restoral of Service Charge	\$20.00
Telephone Number Change Charge	\$30.00
Record Service Charge	\$15.00
Preferred Telephone Number Service	\$25.00

RESIDENCE

Restoral of Service Charge	\$15.00
Telephone Number Change Charge	\$20.00
Record Service Charge	\$10.00
Preferred Telephone Number Service	\$15.00

4.6 Mileage Charges**4.6.1 Foreign Exchange Service**

Foreign exchange service is not offered as a normal or customary form of telephone service. However when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

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4.6.2 Inter-Company Foreign Exchange

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition the following monthly charges apply:

- (A) Within the territory of this company, a mileage charge of \$.50 per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.
- (B) Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.
- (C) A supplemental charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service areas.
- (D) Channel terminals are provided at the rate of \$7.00 per month.
- (E) For IntraLATA Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers.

When foreign exchange service is requested by a subscriber of another company to an exchange of this Company, the one-party or trunk rate of this Company's foreign exchange plus the charges listed in "A" and "D" will apply, and the charges in "C" will apply unless a similar charge is made by the company in whose territory the subscriber is located.

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4.6.3 Intra-Company Exchange Service

When foreign exchange service is provided between exchanges of this Company, the one-party or trunk rate of the foreign exchange plus the rates in "A, C and D" apply, except that the measurement under "A" is the airline distance between the rate center of the normal exchange (closed end) and the rate center of the foreign exchange (open end).

4.7 High Capacity Channels (1.544 Megabits Per Second (Mbps))**4.7.1 Circuit Components And Rates**

(A) Intraexchange Channel

The circuit components for a High Capacity **Intraexchange** Channel between two customer premises located in the **same exchange** are:

- (1) Local Channel, each (two required, one for each premises at which the channel Terminates).

Monthly Rate

Initial	\$212.50
Additional(*)	\$105.00

Non-Recurring Charges

Initial	\$660.00
Additional(*)	\$660.00

Maximum Termination liability for each initial local channel installed	\$4,372.00
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Maximum Termination liability for each additional local channel installed	\$2,160.00
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(*)The additional local channel monthly rate and the non-recurring charges apply to High Capacity Channels installed between the same locations as the initial channel.

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- (2) Multiplexing - T1 to Voice: An arrangement that multiplexes a 1.544 Mbps circuit to 24 Voice Grade channels.

Monthly Rate

- per arrangement \$300.00

Non Recurring Charge

None

(B) Interexchange Channel

The circuit components for High Capacity **Interexchange** Channel between two customer premises located in **different exchanges** are:

- (1) Local channel, each (two required, one for each premises at which the channel terminates).(**)

Monthly Rate

Initial \$212.50

Additional(*) \$105.00

Non-Recurring Charges

Initial \$660.00

Additional(*) \$660.00

Maximum Termination liability for each
initial local channel installed \$4,372.00

Maximum Termination liability for each
additional local channel installed \$2,160.00

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(2) Interexchange Channel, per mile Mileage for interexchange channels is the airline distance between wire centers. (***)

A minimum of one mile applies to interexchange channels.

Monthly Rate

\$27.50

(3) Multiplexing - T1 Voice: An arrangement that multiplexes a 1.544 Mbps circuit to 24 Voice Grade Channels.

Monthly Rate

- per arrangement \$300.00

Non-Recurring Charge

None

(*)The additional local channel monthly rate and the non-recurring charges apply to High Capacity Channels installed between the same locations as the initial channel.

(**)If intercompany interexchange, only one local channel required for this Company.

(***)If interexchange, interexchange channel mileage is charged from the wire center to the point of connection of the other Company. When this service does not terminate at a customer's premises in this Company's territory, the non-recurring charge specified in section 4.7.1 (B) (1) applies per High Capacity service.

4.8 Directory Listings Rates

Residence

Additional Listing \$.50

Reference Listing \$.50

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Business/Pay Telephone

Additional Listing	\$1.00
Reference Listing	\$1.00
WATS Number Listing	\$1.00
800 Number Listing	\$1.00
Inter-Company Foreign Listing	\$1.00

4.9 Customer Calling Services Rates

(A) Non-Recurring Charges

The following non-recurring charges will apply for the connection of Controlled Calling and Remote Call Forwarding.

Residence

Controlled Calling	\$15.00
Call Redirect	\$15.00

Business

Controlled Calling	\$20.00
Remote Call Forwarding	(*)
Call Redirect	\$15.00

(*) The Business Line Connection Charge applies, as specified in Section 4.3.1 of this tariff.

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(B) Monthly Rates (Subscription)

The following monthly rates apply to Custom Calling Services:

Residence

Call Waiting	\$ 2.95
Call Forwarding	\$ 1.95
Speed Calling - 8 Station	\$ 1.50
Speed Calling - 30 Station	\$ 3.50
Three Way Calling	\$ 1.95
Distinctive Ringing	\$ 3.00
Call Forwarding Busy Line (ii)	\$ 1.95
Call Forwarding Don't Answer (ii)	\$ 1.95
Call Forwarding Remote Activation (iii)	\$.95
Call Pickup	\$.95
Make Set Busy	\$.95
Group Intercom	\$.95
Residential Call Hold	\$.95
Repeat Dial	\$ 2.95
Return Call	\$ 3.95
Call Block	\$ 4.95
Priority Ringing	\$ 2.95
Selective Call Forwarding	\$ 3.45
Simultaneous Ringing	\$ 1.00

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Call Redirect, per number (i)	\$15.00
Call Redirect, per talk path (i)	\$ 3.00

Business

Call Waiting	\$ 2.95
Call Forwarding	\$ 1.95
Speed Calling - 8 Station	\$ 1.50
Speed Calling - 30 Station	\$ 3.50
Three Way Calling	\$ 1.95
Remote Call Forwarding (i)	\$15.00
Distinctive Ringing	\$ 3.00
Call Forwarding Busy Line (ii)	\$ 1.95
Call Forwarding Don't Answer (ii)	\$ 1.95
Call Forwarding Remote Activation (iii)	\$.95
Call Pickup	\$.95
Make Set Busy	\$.95
Group Intercom	\$.95
Residential Call Hold	\$.95
Repeat Dial	\$ 2.95
Return Call	\$ 3.95
Call Block	\$ 4.95
Priority Ringing	\$ 2.95
Selective Call Forwarding	\$ 3.45

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Simultaneous Ringing	\$ 1.00
Call Redirect, per number (i)	\$15.00
Call Redirect, per talk path (i)	\$ 3.00

- (i) Not offered under Subscription Discount Rates
- (ii) Customer may subscribe to one feature or to both features combined. The monthly rate is the same for either one service or both.
- (iii) This is an option that can be added to any Call Forward arrangement.

The following Subscription Discount Rate apply, per service, to monthly rates for packages of Custom Calling Services.

Residence

Package, two services, per line	15%
Package, three services, per line	20%
Package, four services, per line	25%
Package, five or more services, per line	30%

Business

Package, two services, per line	15%
Package, three services, per line	20%
Package, four services, per line	25%
Package, five or more services, per line	30%

(C) Usage Rates

Residence

Repeat Dial (i)	\$.50
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Return Call (i)	\$.50
Call Block (ii)	\$.50
Priority Ringing (ii)(iii)	\$.50
Selective Call Forward (ii)	\$.50
Call Trace, per successful attempt	\$1.00

Business

Repeat Dial (i)	\$.50
Return Call (i)	\$.50
Call Block (ii)	\$.50
Priority Ringing (ii)(iii)	\$.50
Selective Call Forward (ii)	\$.50
Call Trace, per successful attempt	\$1.00

- (i) Rate applies per each activation.
- (ii) Rate applies each day list is active.
- (iii) Customers who subscribe to Call Waiting receive a priority call tone on selected calls if priority call screening list is activated.

4.10 Advanced Intelligent Network (AIN) Services Rates

(A) Monthly Rates (Subscription)

Residence

Call Detail Reporting	\$ 3.50
-monthly report/per account	\$50.00
PhoneGuard	\$ 2.95

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Deluxe PhoneManager	\$ 3.50
Personal Number Service	\$15.00
Subscriber Authentication for Entry (SAFE)	\$ 5.00
Single Number Service	\$ 5.00
TollGuard	\$ 3.50

Business

Call Detail Reporting	\$ 3.50
-monthly report/per account	\$50.00
PhoneGuard	\$ 2.95
Deluxe PhoneManager	\$ 3.50
Personal Number Service	\$15.00
Subscriber Authentication for Entry (SAFE)	\$ 5.00
Single Number Service	\$ 5.00
TollGuard	\$ 3.50

(B) Non-Recurring Rates

Residence

Call Detail Reporting	\$160.00
Personal Number Service	\$ 30.00

Business

Call Detail Reporting	\$160.00
Personal Number Service	\$ 30.00

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4.11 Distinctive Ringing Rates

Rates for Dependent number(s) will be determined by the type of service (e.g. residence or business) of the Master number.

(A) Monthly Rates

Residence

First Dependent Number \$3.00

Second Dependent Number \$3.00

Business

First Dependent Number \$3.00

Second Dependent Number \$3.00

4.12 Voice Mail Package Rates

There is no non-recurring charge for the installation of this service. The monthly recurring rates that apply to the three feature package are as follows:

1-5	per package	\$2.95
6-20	per package	\$2.60
21-50	per package	\$2.30
51-100	per package	\$2.00
101-(+)	per package	\$1.75

4.13 Caller ID Service and Caller ID Deluxe Service Rates

(A) Monthly Charge (per line)

Caller ID Service

Residence \$5.95

Business \$5.95

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Centrex	
2-10 lines	\$3.50
11-50 lines	\$2.00
51-or more lines	\$1.00

Caller ID Deluxe Service	
Residence	\$6.95
Business	\$6.95
Centrex	
2-10 lines	\$4.50
11-50 lines	\$3.00
51-or more lines	\$1.50

4.14 Caller ID and Caller ID Deluxe Per-Call and Per-Line Blocking Rates

(A) Non-Recurring Charge (per order, per line)

Caller ID Blocking	
Per Call	--
Per Line	
Residence	\$10.00*
Business	\$15.00*
Centrex	\$15.00*

* Intial per line blocking is provided at no charge upon customer request. This non-recurring charge would only apply for subsequent requests for Caller ID Blocking (Per Line) for the same customer at the same address.

(B) Provisions and Regulations

Caller ID Service and Caller ID Deluxe Service will be offered on a monthly basis only. These services are eligible to be included with the Custom Calling Services Discount Rates as described in Section 4.9 (B) of this tariff.

The non-recurring charge does not apply to upgrades in service from Caller ID to Caller ID Deluxe.

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4.15 Directory Assistance Service Rate

Per Call

Where the customer direct dials Directory Assistance	\$.75
Where the customer places a call to the Directory Assistance Attendant via a Telephone Company operator	\$.75*
Where the customer dials Directory Assistance from a Pay Telephone	\$.75
Where the customer originates a Directory Assistance call from a Pay Telephone via a Telephone Company operator	\$.75*

* Plus the applicable operator handled rate.

4.16 Operator Services

(A) Line Status Verification

Upon customer request, the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No Charge will apply for a line status verification when a trouble condition is indicated on the line.

(B) Call Interruption

Upon customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

(C) Operator Calls

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

Calling Card Customer Dialed	\$.35
Operator Station-to-Station #	\$.90

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All Types Person-to-Person \$2.50

-includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls. The live operator surcharge will be waived for customers of the MAW Communications, Inc. Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number and name, the Company will waive any additional charges associated with such alternative methods.

4.17 Data Access Service Rates

Data Access Service, per line arranged

Monthly Rate	\$ 3.00
Non-Recurring Charge	\$165.00

4.18 "900" Information Service Blocking Rates**Residence (per line)**

Initial Request	No Charge
Subsequent Request	\$10.00

Business

Initial Request	No Charge
Subsequent Request, per order	\$15.00
Per Line/Trunk Equipped	\$15.00

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4.19 Pennsylvania Telecommunication Relay Service Rates

(A) Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company. The new rate shall become effective on the date so ordered by the Commission.

The following surcharge rates apply Effective December 1, 2006: (C)

Per residence access line, per month \$.08 (C)

Per business access line, per month \$.09 (C)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(B) Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable On Messages Place by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA. P.U.C. No. 10. This Company concurs in this tariff.

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The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

4.20 Pay Telephone Line Service Regulations and Rates

Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's Tariff - Telephone PA P.U.C. No. 2, Section 4.2.1.

Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.

Line Connection charges listed in Section 4.3 of this Tariff apply to Pay Telephone Line Service.

Directory assistance charges of \$0.75 per call apply to Pay Telephone Access Lines.

Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.

All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

4.21 Optional Features For Pay Telephone Service Rates

Monthly

Incoming/Outgoing Screening \$ 5.00

Incoming Blocking \$ 3.00

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Outgoing Blocking	\$ 3.00
Coin Supervision Additive	\$ 2.21

Non-Recurring

Incoming/Outgoing Screening	\$10.00
Incoming Blocking	\$10.00
Outgoing Blocking	\$10.00
Coin Supervision Additive	N/A

4.22 Basic Centrex Offerings Rates

(A) Monthly

Common Equipment

2-10	\$ 25.00
11-25	\$ 30.00
26-50	\$ 40.00
51-100	\$ 50.00
100-Plus	\$ 75.00

Basic Service*

2-10	\$ 5.00	each
11-25	\$ 4.00	
26-50	\$ 3.00	
51-100	\$ 2.50	
100-Plus	\$ 2.00	

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InterCommunication*

2-10	\$ 10.00 each
11-25	\$ 8.00
26-50	\$ 6.00
51-100	\$ 5.00
100-Plus	\$ 5.00

* Basic Service and Intercommunication Charges are per line, per premise.

(B) Non-Recurring Connection Charge

Common Equipment

2-10	\$300.00
11-25	\$350.00
26-50	\$450.00
51-100	\$550.00
100-Plus	\$750.00

Lines

2-10	\$ 45.00 each
11-25	\$ 45.00
26-50	\$ 45.00
51-100	\$ 45.00
100-Plus	\$ 45.00

4.23 Optional Centrex Offerings Rates

(A) Enhanced Features 1 Package used with Attendant Console(s)

<u>Non-Recurring Connection Charge</u>	\$575.00
Attendant Camp-On	
Attendant Recall	
Attendant Speed Calling	
Attendant Transfer	
Busy Verification	
Call Park and Retrieve	
Lockout	

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<u>Monthly Rate</u>	\$ 25.00
Multiple Console Operation	
Multiple Listed Directory Numbers	
Secrecy	
Serial Call	
Switched Loop Operation	
Through Dialing	
Two-Way Splitting	

(B) Optional Features

Non-Recurring Connection Charge (1)

Account Codes	\$15.00
Authorization	\$15.00
Dictation Access	\$15.00
Foreign Exchanges, WATS & TIE Lines (2)	\$50.00
Loud Speaker/Radio	
Paging Access	\$15.00
Meet Me Conference	\$15.00
PBX Trunk Termination	\$15.00
Station Controlled	
Conference	\$15.00
Station Speed Calling	
8 Per List	\$ 5.00
30 Per List	\$10.00

Monthly Rate

Account Codes	\$ 3.00
Authorization	\$ 3.00
Dictation Access	\$ 5.00
Foreign Exchanges, WATS & TIE Lines (2)	\$25.00
Loud Speaker/Radio	
Paging Access	\$ 7.50
Meet Me Conference	\$10.00
PBX Trunk Termination	\$ 5.00
Station Controlled	
Conference	\$10.00

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Station Speed Calling	
8 Per List	\$ 1.00
8 Control Station	\$ 1.00
Each Additional Station	\$.50
30 Per List	\$ 2.00
30 Control Station	\$ 2.00
Each Additional Station	\$ 1.00

- (1) Applies at the time of installation. Subsequently, the Feature Processing charge applies as specified in Section 4.24.
- (2) In addition to all other Tariff charges.

4.24 Feature Processing Charge

A Feature Processing Charge applies for each service order required to execute a customer's request for any change; i.e. add, drop, change or rearrange features of existing Centrex lines.

Non-Recurring Charge

Change 6 or less appearances of features on a service order \$ 50.00

Change more than 6 appearances of features on a service order \$100.00

In addition to the Feature Processing Charge, a charge of \$1.00 per line applies for changing the appearances of existing lines in a Centrex System, at the customer's request.

A change of line appearance includes:

- Changes in telephone numbers
- Changes from one pattern of restriction to another
- Change unrestricted to restricted or vice versa
- Changes in hunting arrangements
- Adding features
- Dropping features

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- Changing features
- Any combination thereof when the work is performed at the same time on the same line.

4.25 ISDN BRI & PRI Rates**4.25.1 ISDN BRI Rates****Monthly**

Usage Allowance	20 Hours	100 Hours	Unlimited
BRI Service	\$45.00	\$85.00	\$200.00
Additional Minute	\$ 0.01	\$ 0.01	n/a

Options

Additional Calling	\$ 3.00	\$ 3.00	\$ 3.00
Flexible Calling	\$ 3.00	\$ 3.00	\$ 3.00
Electronic Key Pack	\$ 4.00	\$ 4.00	\$ 4.00

Non-Recurring**Usage Allowance**

BRI Service	\$100.00
-------------	----------

Options

Additional Calling	\$ 10.00
Flexible Calling	\$ 10.00
Electronic Key Pack	\$ 10.00

Notes

- Additional Minute Rate applies to each minute or fraction thereof which exceeds the monthly allowance.
- Optional features: Non-Recurring charges waived if installed with BRI Service.

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4.25.2 ISDN PRI Rates**Monthly**

	One Year	Three Year	Five Year
PRI Local Loop Facility	\$297.00	\$275.00	\$232.00
PRI Arrangement			
Initial: 23 B Channels + 1 D Channel	\$200.00	\$185.00	\$165.00
Second: 23 B Channels + D Back-up	\$225.00	\$210.00	\$195.00
Additional: 24 B Channels	\$200.00	\$185.00	\$165.00
Optional Features			
Call-by-Call Flexchannel	\$ 70.00	\$ 65.00	\$ 60.00
Caller ID	\$ 70.00	\$ 65.00	\$ 60.00
Call-by-Call and Caller ID Package	\$120.00	\$115.00	\$110.00
DID Capability per B Channel	\$ 9.00	\$ 8.00	\$ 7.00
DID Capability all B Channels	\$135.00	\$130.00	\$125.00
Block of 20 DID Numbers	\$ 5.00	\$ 5.00	\$ 5.00
Each Additional Phone Number	\$ 3.00	\$ 3.00	\$ 3.00

Non-Recurring

PRI Local Loop Facility	\$660.00
PRI Arrangement	
Initial: 23 B Channels + 1 D Channel	\$240.00
Second: 23 B Channels + D Back-up	\$240.00
Additional: 24 B Channels	\$240.00
Optional Features	
Call-by-Call Flexchannel	\$ 50.00
Caller ID	\$ 50.00
Call-by-Call and Caller ID Package	\$ 50.00
DID Capability per B Channel	\$ 50.00
DID Capability all B Channels	\$ 50.00
Block of 20 DID Numbers	-
Each Additional Phone Number	\$ 20.00

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Add or change to an existing line Group or add a new line group	\$ 50.00
Reconfigure D-Channel	\$250.00

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5. Construction And Attachment Charges (C)**(A) General (C)**

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. In all cases, involving constructing facilities, the Telephone Company reserves the right to determine, the costs associated with the construction, the minimum contract period, and all terms and conditions in which the Telephone Company agrees to construct facilities.

Any contributions in aid of construction, customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the Internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

(B) Conditions (C)

- (1) The Company reserves the right to determine the route and type of construction required to furnish service.
- (2) All facilities constructed by the Company will be owned and maintained by the Company.
- (3) The Company will be reimbursed for the actual cost plus fifteen percent of a relocation or rearrangement of outside plant facilities at a customer, or third party request, or as a result of a third party action or customer action. The Company reserves the right to require any cost or portion thereof including an Engineering Estimate Fee to be paid in advance of the Company incurring costs associated with its facilities.
- (4) Buried plant may be substituted for aerial plant at the option of the Company. The rules and charges contained herein apply uniformly to either type of outside plant.
- (5) The Company reserves the right to waive or reduce construction charges if the constructed facility is potentially of value to the Company in

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providing service to other customers, or for toll lines, or for any other service.

5.1 Construction On Public Right-Of-Way (C)

- (A) In all cases of plant construction on public highway or in a public right of way, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.
- (B) When service is desired the applicant may be required to pay for construction or the use of another company's plant in lieu of such construction as follows:
- (C) A non-recurring charge based on actual cost plus fifteen percent as determined by the Company will be assessed to the customer for construction. The distance is actual route measure from the customer demarcation point to the terminal or pole in the distribution facility from which the customer will be served.
- (D) Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys. In all instances, the Telephone Company shall determine the route and type of facilities used to provide service.
- (E) If a customer, or third party, or municipality, or other private or public entity, causes the Telephone Company to incur costs to relocate or otherwise modify its facilities as a result of the actions or inactions of the party, the party shall be responsible for all costs, plus fifteen percent, incurred by the Telephone Company to relocate or otherwise modify its facilities design and or installation. The party shall also be responsible for any and all costs, including carrying charges, incurred by the Telephone Company associated with the collection of said costs.

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5.2 Construction On Private Property (C)

- (A) In all cases of plant construction on private property, the type of construction is selected by the telephone company, the Telephone Company will construct, own and maintain the facilities either wholly or jointly, subject to a construction charge as follows:
- (B) The Telephone Company will construct terminal facilities on private property. Charges to the customer will be based on actual cost plus fifteen percent to the Company.
- (C) The terminal facility measurement is the actual route distance from the point of connection with the distribution facility to the drop pole for aerial plant and to the point of entry into the building in which the station is located for buried plant. The point of connection with the distribution facility will be assumed to be on the customer's side of a public road when the distribution system is located on the opposite side of the road.
- (D) The customer will secure at his expense all rights-of-way permits to assure the Company access for construction, maintenance, inspection, testing or removal of all or any part of the terminal facility. Any expense incurred by the Company to cross railroad tracks, streams, lakes and state and federal lands, in connection with the terminal facility, will be passed on to the customers in the actual amount of such expense plus fifteen percent.
- (E) The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed.
- (F) If a customer, or third party, or municipality, or other private or public entity, causes the Telephone Company to incur costs to relocate or otherwise modify its facilities as a result of the actions or inactions of the party, the party shall be responsible for all costs, plus fifteen percent, incurred by the Telephone Company to relocate or otherwise modify its facilities design and or installation. The party shall also be responsible for any and all costs, including carrying charges, incurred by the Telephone Company associated with the collection of said costs.

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5.3 Minimum Contract (C)

New construction will be provided only where service is contracted for a minimum period. Where facilities are built to provide service, the construction charge may include the actual cost of construction, plus the cost of removal less the salvage value of the removed facility. In all cases, involving constructing facilities, the Telephone Company reserves the right to determine, the costs associated with the construction, the minimum contract period, and all terms and conditions in which the Telephone Company agrees to construct facilities.

5.4 Other Special Construction (C)

- (A) Where the customer or third party requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction in addition to that selected by the Telephone Company.
- (B) The Telephone Company shall have access to all facilities at all times for maintenance purposes.
- (G) If a customer, or third party, or municipality, or other private or public entity, causes the Telephone Company to incur costs to relocate or otherwise modify its facilities as a result of the actions or inactions of the party, the party shall be responsible for all costs, plus fifteen percent, incurred by the Telephone Company to relocate or otherwise modify its facilities design and or installation. The party shall also be responsible for any and all costs, including carrying charges, incurred by the Telephone Company associated with the collection of said costs.
- (C) When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, backboards, manholes, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.
- (D) Construction of a Type Required by Governmental Authority: Where a governmental authority, by legislation or otherwise, requires a type

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of construction different from that selected by the Telephone Company, the customer, or the party initiating the change shall be charged, in addition to any charge applicable under other sections, and amount based on the excess costs involved, including the excess cost of the facilities included in the construction allowance. Where a governmental authority requires that existing facilities be changed to another type of construction, the customer, or the party initiating the change shall be charged an amount based on the costs of the new construction and the removal of the old, if such removal is required.

5.5 Construction To Provide Leased Channels And Other Services (C)

- (A) The Company is obligated to construct facilities especially designed to provide private line telephone or other non-exchange services, only if an adequate return on the investment is assured.
- (B) In all cases, involving constructing facilities, the Telephone Company reserves the right to determine, the costs associated with the construction, the minimum contract period, and all terms and conditions in which the Telephone Company agrees to construct facilities.
- (C) If service is discontinued within five years from the date the original construction is completed, a termination charge (equal to the original cost of construction, plus cost of removal less the total of the construction charge) will apply.

5.6 Underground Telephone Service In New Residential Developments (C)

- (A) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
 - (1) Applicant for telephone service - The developer of a recorded plot plan consisting of five or more lots, or one of more five-unit apartment houses.
 - (2) Developer - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.

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- (3) Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 - (4) Distribution Line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 - (5) Service Line - A line from the distribution line to the residence of the subscriber.
 - (6) Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 - (7) Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
- (B) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsections (C) and (D) shall be permitted.
- (C) The applicant for telephone service to a development shall do the following:

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- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
- (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.
- (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
- (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
 - (a) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
 - (b) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.

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- (D) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (C) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- (E) The joint use of trenches is recommended whenever economically and technologically feasible. However, the economic advantages which can result from the joint use of trenches may at times be obviated by the technological disadvantages of joint occupancy. Therefore, the joint use of trenches is not mandatory but will be required whenever the circumstances indicate that the use would be feasible and all parties agree thereto.
- (F) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section. If an exception request initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- (G) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option, either complies with subsection (C) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this section. In all cases, involving constructing facilities, the Telephone Company reserves the right to determine, the costs associated with the construction, the minimum contract period, and all terms and conditions in which the Telephone Company agrees to construct facilities.

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6. High Capacity Channels**6.1 1.544 Megabits Per Second (Mbps)****(A) General**

- (1) High Capacity Channels are two-point private line channels. These channels provide simultaneous two-way transmission of serial, bipolar, return to zero isochronous digital signals. The transmission speed of a High Capacity Channel is 1.544 Megabits Per Second (Mbps). A pulse density restriction, plus a constraint on customer-provided framing are part of the format constraints on High Capacity Channels. The format constraints permit the Telephone Company the use of every 193rd bit position for future use, therefore, the effective throughput rate available to the customer is 1.536 Mbps.
- (2) Channels are furnished for service on a full-time basis, 24 hours a day, 7 days a week.
- (3) Channels are furnished for use with customer-provided terminal equipment and communication systems. They are "pipeline" channels that have applications such as voice and data depending upon the customer's choice of terminal equipment.
- (4) The regulations and rates specified herein are in addition to the applicable regulations and rates specified in this and other Tariffs of the Telephone Company.

(B) REGULATIONS

- (1) Availability of Service
 - (a) High Capacity Channels require special equipment and will be provided only from those central offices equipped for digital transmission.
 - (b) This service is subject to the technical limitations of the digital equipment used by the Telephone Company as set forth in (B) (2) following. The central offices equipped to furnish 1.544 Mbps High Capacity Channel service have been or will be designated by the Telephone Company. A Service inquiry must be made to determine availability of service.

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(c) When the components required to provide service are not available, and when mutually agreeable to the customer and Telephone Company, special construction and/or facilities leasing may be undertaken to provide the required service. In such cases, charges based on costs apply.

(2) Channel Service Unit Functionality

Channel Service Unit Functionality is required at all times at each station on a customer's premises to perform such functions as proper termination of the service, amplification, signal shaping and remote loop back testing. This functionality must be provided by the customer and it must comply with the requirements of the Bell Technical Reference Publication 62411 and Section 31 of Bell Telephone Company of Pennsylvania Tariff PA P.U.C. - No. 1.

(3) Connections

Terminal equipment to be provided by the customer must meet the following interface requirements:

(a) Data signals, including timing and control where provided, exchanged at the interface between the customer's equipment and the High Capacity Local Channel must meet the signal and format constraints listed below.

(1) Data Rate: 1.544 Mbps +/- 75bps.

(2) Consecutive zeros: no more than 15 consecutive zeros may be generated.

(3) Pulse Density: At least 3 pulses in any 24 bit interval.

Electrical, mechanical and functional specifications for these interfaces are available from the Telephone Company upon request.

(b) The Telephone Company's responsibility ends at the Demarcation Point and does not include maintaining operational capability of customer-provided equipment. Customers must provide and maintain terminal equipment at their expense.

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(4) Minimum Service Period

Local Channels are subject to a minimum payment period of 24 months. If service is disconnected prior to the expiration of the initial 24 month period, termination liability charges are applicable for the remaining portion of the minimum period, whether service is used or not. The termination liability charge will be reduced by 1/24th for each month of service.

(5) Mileage Measurements

Rates for interexchange channels are based on airline mileage between the serving wire centers in accordance with Exchange Carrier Association Tariff F.C.C. No. 4.

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7. ISDN (Integrated Services Digital Network)

7.1 ISDN BRI (Integrated Services Digital Network - Basic Rate Interface)

(A) General Description

Individual Line Basic Rate Interface (BRI) Service is a stand-alone service arrangement, which uses the ISDN architecture to provide the customer with capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. Customers subscribing to Individual Line BRI must comply with ISDN Basic Rate Network Interface specification as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premise must be compatible with the network interface.

The BRI ISDN arrangement provides two communications channels between a telephone (or computer, facsimile, or other equipment) and the digital central office. These channels are called Bearer, or B-Channels. Another channel, called the Delta or D-Channel, is used for signaling purposes. The complete BRI ISDN line is known as 2B + D.

- (1) B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of up to 64 kilobits per second (kbps). Some serving central offices may be limited to speeds of 56 kbps. ISDN interconnection to or through non-ISDN equipped central offices will be sub-rated to 56 kbps per channel. Each B Channel may be configured in one of the following ways:
 - (a) Circuit-Switched Voice - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel,
 - (b) Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel,
 - (c) Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

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(2) D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels.

(B) Directory Numbers

(1) Primary Directory Number - Each B Channel includes a single primary telephone directory number. On a given 2B+D ISDN line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the Advanced Digital Services.

(2) Secondary Directory Numbers - ISDN service may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

(C) Circuit Switching Service Descriptions

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

- (1) Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.
- (2) Flexible Calling (CPE must support) - includes the following three features: Three-way Calling, Drop Last Call, and Transfer.
- (3) Custom Calling Services - Applicable Custom Calling Services are available at rates and charges specified in the Custom Calling Services section of the Company's tariff. The following Custom Calling features will be available to the ISDN BRI customer:
 - (a) Call Forwarding - This feature allows calls to be redirected from one station to another station.

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(b) Caller ID - This feature displays the calling number and name if available.

(D) Electronic Key Features

Electronic Key Features provide the customer with the ability to access the following features where available:

- (1) Automatic Exclusion - Automatically inhibits other stations from picking up a call on hold or bridging onto a call that is active at that station. This feature must be used in conjunction with Shared Call Appearances for a Directory.
- (2) Call Pickup - Originating and Terminating - Allows a station user to answer any call within an associated predetermined pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system.
- (3) Drop - Allows the user to drop the last party added to a conference call. For a two-party call, this will terminate the call. The features must be used in conjunction with three-way calling. Three-way calling charges will apply as specified in the Telephone Company's appropriate tariff.
- (4) Feature Function Button - Allows the user to assign certain features to a particular button on his/her ISDN set. When depressed, the button will activate the assigned feature.
- (5) Hold - Allows the user to place a call on hold.
- (6) Key System Coverage for Analog Lines - Allows an ISDN set to provide call coverage for an analog set.
- (7) Multiple Call Appearances of a Directory Number - Allows the user to have more than one appearance of his/her directory number assigned to his/her set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number can be terminated to the telephone if idle call appearances are available to accept the calls.

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- (8) Outgoing Called Line Identification for ISDN sets - Provides a user originating a call with information about the called party and the facility or destination.
- (9) Shared Call Appearances for a Directory Number - Allows a directory number from one terminal to appear as a call appearance on the terminals of other users.
- (10) Short Hunt - Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

(E) Regulations

- (1) Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
- (2) ISDN is provided at the option of the Company. This service is furnished subject to central office switching capacity, the availability of outside plant facilities, and the necessary billing capabilities. The availability, functionality, and capabilities of ISDN may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware, and associated outside plant.
- (3) ISDN BRI Service includes a dial tone line rate and consists of 2 B Channels and 1 D Channel.
- (4) ISDN BRI Service includes 2 telephone numbers, one optional directory listing and one yellow page listing (if customer is a business and would request). Non-published and non-list charges are waived.
- (5) ISDN BRI service does not function during power failures.
- (6) Directory Listings: One directory listing is provided without charge for each ISDN customer. Additional listings may be provided as specified in Section 4.8 of this tariff.
- (7) This tariff for ISDN does not include terminal equipment on the customer's premise. It is the customer's responsibility to provide necessary power and obtain such equipment.

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(8) Circuit-Switched calls will be billed on a usage sensitive basis. Toll calls shall apply when circuit-switched data or voice calls are made outside of the customer's designated local calling area.

(9) Applicable 911 and PA Relay Surcharges apply per B Channel.

(F) Central Office Arrangements

This service is available only from central offices that have the necessary facilities to provide ISDN on the standard network platform. In the event that a customer is served from a central office that is not equipped with these services, the Telephone Company may, at its discretion, provide ISDN from an alternate serving central office at no additional charge to the customer. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available in that office.

This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

Calls that are originated by a customer using this method will be billed as if the calls were placed from the serving central office. Calls that are terminated to a customer using this method will be billed as if the calls were placed to the customer's normal serving central office.

When ISDN subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If and when such changes occur, the non-recurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for foreign exchange service will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the ISDN rates.

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7.2 ISDN PRI (Integrated Services Digital Network - Primary Rate Interface)

(A) General Description

Primary Integrated Services Digital Network (ISDN PRI) is an exchange service based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN PRI allows for the integration of voice and non-voice (data) transmission on a single telephone access line over the Telephone Company Exchange Network. ISDN PRI is an alternative for Local Exchange Services, such as Direct Inward Dialing (DID) and Business Local Exchange Service. It may also be used to carry switched data applications.

(B) Central Office Arrangements

This service is available only from central offices that have the necessary facilities to provide ISDN on the standard network platform. In the event that a customer is served from a central office that is not equipped with these services, the Telephone Company may, at its discretion, provide ISDN from an alternate serving central office at no additional charge to the customer. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office at such time as ISDN service is available in that office.

This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

Calls that are originated by a customer using this method will be billed as if the calls were placed from the serving central office. Calls that are terminated to a customer using this method will be billed as if the calls were placed to the customer's normal serving central office.

When ISDN subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If and when such changes occur, the non-recurring charge associated with the change will not be applicable.

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If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for foreign exchange service will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the ISDN rates.

(C) Regulations

(1) Customers must provide the ISDN compatible terminal equipment necessary for ISDN PRI. Customer provided equipment (CPE) used to connect ISDN PRI Service must meet the Telephone Company's requirements.

(2) ISDN PRI may provide:

(a) The following service groups on the B-Channels:

- Business Exchange Dial Tone Line
- Direct Inward Dialing (DID) Service
- WATS Service
- 800 Service
- Call-by-Call Flexchannel

Only one Call-by-Call Flexchannel may be provisioned on an ISDN PRI arrangement. When available, up to two of the other service groups may be provisioned. The total number of service groups allowed per ISDN PRI arrangement is four. The ability to assign services other than Call-by-Call Flexchannel varies by the Central Office switch type.

(b) Over any B-Channel at a capacity of up to 64 kilobits (kbps), the transmission of circuit switched voice, data or video services.

(c) The initial PRI arrangement consists of 23 B-Channels and 1 D-Channel; the second PRI arrangement consists of 23 B-Channels with a D-Channel Back-up; any additional arrangements may be configured with 24 B-Channels.

(d) Flexibility to either dedicate the B-channels for specific services such as DID, or to dynamically assign the B-channels to allow for access to multiple services on a per call basis.

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- (e) Delivery of the calling party's telephone number.
- (3) ISDN PRI does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers may be able to originate and terminate circuit-switched data calls from outside the serving Central Office.
 - (4) Toll charges will apply for circuit-switched voice, data, or video calls that are placed outside of the customer's local calling area.
 - (5) When multiple ISDN PRI applications are provisioned, at least one PRI ISDN arrangement must be configured as 23 B-Channels and Back-up D-Channel. If 47 or more B-Channels are configured to 1 D-Channel, a 23 B-Channel + 1 Back-up D-Channel arrangement is required.
 - (6) If more than one type of service group is provisioned over the same ISDN PRI Service, a Call-by-Call Flexchannel may be required.
 - (7) Business dial tone is included in the rates of ISDN PRI.
 - (8) If a customer converts an existing DS-1 facility to a PRI Local Loop Facility, installation charges for the PRI Local Loop Facility are waived.
 - (9) Hunting service is included in the rates for ISDN PRI.
 - (10) Applicable PA Relay and 911 charges apply.
 - (11) DID provisioning, when ordered as a part of PRI. Rates apply as outlined in this section.
- (D) Directory Numbers

Each ISDN PRI is assigned with one directory telephone number. Additional DID directory telephone numbers may be purchased in blocks of 20 numbers or purchased on an individual case basis.

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Directory telephone numbers ordered in blocks of 20 and individual additional telephone numbers may not be delivered on the same Simulated Facility Group or dedicated trunk group. The number of individual additional directory telephone numbers may not be greater than the size of the Simulated Facility Group or trunk group.

(E) Optional Features

- (1) Back-up D-Channel - Would immediately take over for a failed D-Channel in case of trouble. This option is available only as part of the 23 B-Channel + 1 D Back-up channel arrangement.
- (2) Call-by-Call Flexchannel - Allows the ISDN PRI B-Channels to be configured to accept multiple types of services on a per-call basis. Instead of requiring separate facilities for DID, WATS, or Business Local Exchange dial tone lines, the Call-by-Call Flexchannel alerts the serving Central Office as to the type of service that is being used.
- (3) Caller ID Delivery - When available, allows for the delivery of the calling party's directory number. This service does not allow for the delivery of the calling party's name. Any per-call and/or per-line blocking is done by the ISDN PRI customer premise equipment (CPE) and is the responsibility of the customer.

(F) Contractual Conditions

- (1) Length of Term - Customers may select a contract period of one, three or five years. The contract term for all ISDN PRI services must be for the same length of time.
- (2) Termination Liability Charge - If ISDN PRI Service is canceled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract or (ii) by the customer, the customer is liable for a termination fee equal to the remaining unexpired term.
- (3) Additions to Service - Throughout the term of the contract, a customer may add additional ISDN PRI services at the same recurring rates as were offered in the original contract. The contract length for additional services will end concurrently with the length of the original contract.

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- (4) Changes in Contract Rates - If current recurring contract rates are lowered, the customer will have the option of canceling their current contract without penalty on the condition that the customer signs a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all terms, conditions and prices of the new contract.
- (5) Renewal Options - Before the expiration of the current contract period, a customer may extend the length of the contract for another period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a period equal to or greater than the current contract. The number of ISDN PRI arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.
- (6) Relocation - Prior to the expiration of the current contract period, if a customer chooses to relocate their ISDN PRI service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the Termination Liability Charge. However, if prior to the expiration of the current contract period, the customer chooses to relocate their ISDN PRI to a location served by another Central Office equipped to provide ISDN PRI within the Telephone Company's service territory, and will sign a term contract which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the Termination Liability Charge. The customer will be charged for installation of the relocated service.

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8. Universal Service and Supportive Services

8.1 Promotional Offering

The Telephone Company may, from time to time, upon thirty(30) days' notice to the Commission waive or lower the recurring charges for the services subject to the following conditions

- (A) This sales provision will apply to all Residence and/or Business subscribers for all promotional offerings.
- (B) The sales provision may be offered for a maximum period of three months and will be offered on no more than one occasion per calendar year per service.
- (C) The Telephone Company will notify subscribers of the waiver or reduction of recurring charges by any or all of the following methods:
 - Direct mail
 - Bill inserts
 - Telemarketing
 - Newspapers
 - Radio/television
 - And by signs posted on Company premises which are accessible to the general public.

However, the Telephone Company is not limited to these methods and shall not be held liable for the lack of notification to subscribers.

- (D) For the limited purpose of this sales provision, the applicable recurring charges shall be those in effect on the date the subscriber orders the service from the Telephone Company.

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8.2 Lifeline Service

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations.

Note: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

(A) Regulations

- (1) Lifeline Service is available to qualified residence customer and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than four (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- (2) Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - (a) One-Party Residence Unlimited Service and Local Measured Service, if available.
 - (b) Directory Listing (standard only).
 - (c) Non-Published or Non-Listed Telephone Number Service
 - (d) Access to Directory Assistance Service.
 - (e) Touch Tone Calling Service.
 - (f) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - (g) Access to Operator Services.
 - (h) Voluntary Toll Restriction Option.

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- (i) Link Up America (if eligible).
- (j) Access to 800/888 Services.
- (k) Access to Call Trace.
- (l) Access To Alerting and Reporting Systems (9-1-1 dialing).
- (m) Access to the Pennsylvania Telecommunications Relay Service.
- (n) Caller ID Per-call and Per-line Blocking
- (o) One optional vertical service (1)

NOTE

(1) When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

- (3) An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by Maw Communications, Inc. Telephone Company.

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Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and MAW Communications, Inc. Telephone Company.

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- (4) Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in Section 8.2, (A), (3). At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by MAW Communications Inc Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in Section 8.2, (A), (3) or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.
- (5) A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- (6) Only services listed in Section 8.2, (A), (2); will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- (7) Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
- (8) Customer requested temporary suspension of Lifeline Service is not permitted.
- (9) Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.

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- (10) The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- (11) Lifeline customers are subject to all Residence service regulations in this and other tariffs of MAW Communications, Inc. Telephone Company.
- (12) Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- (13) Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- (14) All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- (15) Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- (16) Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

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(B) Dial Tone Line Monthly Rate

- 1) Applicable Residence Dial Tone monthly rate minus \$1.75 (a).
- 2) Lifeline Service customers will pay the applicable Subscriber Line Charge monthly rate minus \$3.50 (a) (b).
- 3) Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE

- (a) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.
- (b) \$4.35 for Interstate Pricecap Companies per FCC CALLS order (FCC 00-193, May 31, 2000)

8.3 Link Up America

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **Note: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.**

(A) Regulations

- (1) Link Up America is available to residence customers who meet the following eligibility criteria:
 - (a) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.The applicant must self-certify the requirement set out in (a).

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- (b) An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recerification of Lifeline Service participants may be conducted biennially by MAW Communications, Inc. Telephone Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- Food Stamps
- General Assistance (GA)
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and MAW Communications, Inc. Telephone Company.

- (c) The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.
- (d) Link Up America applicants are not exempt from Telephone Company deposit requirements.

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(e) Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.

(f) The link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

(B) Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

8.4 Caller ID Service

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers:

- Residence and Business One-Party Service
- PBX Trunks and Centrex Service

For calls originating from a line within a PBX Multi-line hunting group, only the "main" telephone number will be delivered.

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The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and nonpublished telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are:

- Calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking;
- Calls from customers located in central offices not a part of the SS7 Signaling System; and
- Calls placed through an operator.

When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code.

The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted.

The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rated as completed calls.

Caller ID Service, caller ID Deluxe Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse (rotary) telephones.

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8.5 Caller ID Deluxe Service

Caller ID Deluxe Service is an enhancement of the optional feature Caller ID Service. Caller ID Deluxe allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Caller ID Deluxe works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Deluxe is available to customers by monthly subscription only which provides unlimited use of the service.

As facilities permit, Caller ID Deluxe Service will be provided to the following customer:

- Residence and Business One-Party Service
- PBX Trunks and Centrex Service.

The telephone numbers and names that will be displayed on a Caller ID Deluxe subscriber's display unit include listed, non-list and nonpublished telephone numbers.

The telephone numbers and names that will not be displayed to the Caller ID Deluxe subscriber are:

- Calls from customers who use Per-Call Blocking or subscribe to Per-line Blocking;
- Calls from customers located in central offices not a part of the SS7 Signaling System, and
- Calls placed through an operator.

When these types of calls are received by a Caller ID Deluxe subscriber their display unit will notify them that the calling telephone number and name is unavailable.

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In addition to the ability to see the telephone number and name of incoming calls, Caller ID Deluxe Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID Deluxe subscriber will hear a confirmation tone when the feature is activated or deactivated.

When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID Deluxe subscribers telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

8.6 Caller ID and Caller ID Deluxe Per-Call Blocking

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Caller ID Deluxe subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

The Pay Telephones in the Company serving area will only be equipped with the Caller ID Per-Call Blocking option. Instructions on how to use blocking will be provided at each public telephone location.

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8.7 Caller ID and Caller ID Deluxe Per-Line Blocking

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Caller ID or Caller ID Deluxe subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service provider.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Caller ID Deluxe subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Caller ID or Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Caller ID Deluxe subscriber that has activated ACR:

- Place the call by unblocking the telephone number; or
- Place the call through an operator which may involve charges in addition to the cost of the call.

The live operator surcharge will be waived for customers of the MAW Communications, Inc. who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

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If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

8.8 Directory Assistance Service

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth in this tariff apply when customers of MAW Communications, Inc. request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

(A) Regulations**(1) Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each:

- Residence exchange service line,
- Residence dormitory line and
- Residence trunk line.

Call allowances or calls are not transferable between separate accounts of the same customer.

The Telephone Company may apply a charge, not to exceed \$.25, on any Local Directory Assistance call originated from Pay Telephones.

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(2) Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

- (a) Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
- (b) Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

(3) Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

8.9 "900" Information Service Blocking

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service Number (900-NXX-XXXX).

(A) Regulations

- (1) Blocking is available on individual lines for residence and business customers.
- (2) When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- (3) Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed in this tariff.
- (4) Blocking can be provided on a Foreign Exchange access line.

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(5) Blocking service may not be available with certain multi-line business arrangements.

(6) There is no charge to remove "900" Information Service Blocking.

8.10 Pennsylvania Telecommunications Relay Service

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA.P.U.C.No.13.

8.11 Enhanced 911 Service

Enhanced 911 Service, also referred to as E911 Service, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP), designated by the customer, may receive and answer telephone calls placed by dialing the number 911.

(A) Terms and Conditions

- (1) All 911 calls from a specified central office designation must be accepted by the 911 Public Safety Answering Point (PSAP).
- (2) The PSAP operator is responsible for the dispatch of police, fire ambulance or any other emergency services personnel summoned by the party seeking assistance.
- (3) E911 Service information consisting of the name, address and telephone numbers of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential and the customer agrees to use such information only for the purpose of responding to emergency E911 Service calls.

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- (4) Any party residing within the serving area of the E911 Service forfeits the privacy afforded by non-listed and non-published service to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- (5) The Telephone Company shall not be liable for any loss or damages arising from errors, interruptions, defects, failures or malfunctions of E911 Service. The Telephone Company's liability and obligation to furnish E911 service are limited as set forth under General Regulations of this Tariff and the Public Safety Emergency Telephone Act of the Commonwealth of Pennsylvania.

(B) Basic E911 Features**(1) Enhanced 911 Service Trunk**

Trunks that connect at the End Central Office, where the 911 call originates, and at the Control Central Office.

(2) Automatic Location Identification (ALI) Maintenance

The ALI feature will forward the name and address associated with the telephone number from which the call originated to the Public Safety Answering Point for display on associated customer premises equipment. The nonrecurring charge will cover the initial loading of the Company access lines and the monthly charge will cover the daily maintenance of the ALI database.

(3) Automatic Number Identification

A feature by which the telephone number from which the call originated is forwarded to compatible customer premises equipment.

(C) Optional E911 Features**(1) Control Central Office**

A telephone company switching unit equipped to perform the routing of 911 calls and to terminate 911 dedicated trunks from a central office and/or a Public Safety Answering Point. Includes manual/fixed/selective transfer arrangements and Selective Routing capability.

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(2) Enhanced 911 Service Facility Group

This nonrecurring charge covers the process where the E911 trunks of the various local exchange carriers within the defined serving area are terminated at the Control Central Office of the designated central office providing E911 services to a particular PSAP.

(3) Public Safety Answering Point Receiving Automatic Location Identification (ALI) Information

The Telephone Company charge for providing the ALI from all customer records to the Controller at the Public Safety Answering Point.

(4) Selective Routing/Transfer

The Telephone Company charge for providing the Selective Routing/Transfer of 911 calls to the appropriate county PSAP.

(5) Automatic Call Distribution (ACD)

Automatic Call Distribution is a service which provides fair distribution of queued calls to available call answering positions of the customer; i.e. Agent positions served by the system.

(6) Management Information System (MIS)

Management Information System is service that generates both real-time and historical reports on agent and group performance.

8.12 Directory Listings

All Subscribers, including Pay Telephones, are entitled to one listing in the official alphabetical directory published by the Telephone Company.

A monthly charge applies to additional listings while the directory containing such listing is in effect. The charge will be terminated upon disconnection of the listed telephone number or if the Company is notified of the death of the listed party.

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A monthly charge applies to reference listings while the directory containing such listing is in effect. The charge will be terminated upon disconnection of the referred listing.

Acceptable listings are limited to the real names of individuals, partnerships or corporations and/or the names under which such individuals, partnerships or corporations actually conduct their business.

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request a subscriber may have a "non-published" number which will incur a monthly fee.

This charge does not apply if the subscriber has another telephone line at the same location that is listed in the directory and the same person is listed as the responsible party for each bill.

8.13 Telephone Directories

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

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8.14 Custom Calling Services

The following Custom Calling Services are only available on a monthly subscription basis:

(A) Call Waiting

With this service, a subscriber using the phone will be alerted to another incoming call and will be able to switch between the two calls. A deactivation feature allows Call Waiting subscribers to deactivate Call Waiting by dialing a special code. The Call Waiting will automatically be reactivated when the call or call attempt is terminated. There is no additional charge for the deactivation feature.

(B) CALL FORWARDING

This service allows the programming of a phone to automatically switch incoming calls to another number. Toll rates apply if forwarded calls are programmed outside the local calling area.

(C) SPEED CALLING 8

Frequently called numbers can be programmed into a phone to call these numbers by simply dialing a one or two digit number. Available in 8 or 30 number capacity.

(D) SPEED CALLING 30

See Above

(E) THREE-WAY CALLING

With this service, a three-way conversation can be arranged by simply dialing the numbers. In addition, Three Way Calling may be used by a customer who has Call Waiting to deactivate Call Waiting during a call.

(F) CONTROLLED CALLING

Phones can be programmed to restrict the placing of outgoing calls to the local service area only (no direct-dialed or operator-handled toll). No monthly charge applies.

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(G) REMOTE CALL FORWARDING

This service allows subscribers to rent a directory telephone number in a remote location. Calls placed to the Remote Call Forwarding number are automatically forwarded via the public switched network to the subscriber's principal number. If Remote Call Forwarding calls are forwarded to a number outside the local calling area, toll rates apply to the forwarded portion of the call and are billed to the Remote Call Forwarding customer. Rates and regulations specified in other sections of this tariff apply to Remote Call Forwarding service. End User Access Charges specified in the National Exchange Carrier Association Tariff F.C.C. No. 5 do not apply to Remote Call Forwarding service. Call Forwarding as described above, is not offered as a feature at the Remote Call Forwarding terminating number.

(H) CALL FORWARD BUSY LINE

This service forwards incoming calls to a predesignated directory number when the called line is busy. With Call Forward Busy Line, the subscribers have the flexibility of changing the forward-to number at their discretion, without a service order.

(I) CALL FORWARD DON'T ANSWER

This service forwards all incoming calls to a predesignated directory number if the called number is not answered after a specified number of rings. With Call Forward Don't Answer, the subscriber has the flexibility of changing the forward-to number without contacting the telephone company for a new service order.

(J) CALL FORWARD REMOTE ACTIVATION

This service allows subscribers to activate or deactivate all types of Call Forward or to change the forward-to destination when they are at a remote location. Call Forward Remote Activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the telephone company. If Call Forwarding is already in effect, the forward-to number can be changed by dialing the access code, the PIN and the new forward-to destination.

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(K) CALL PICKUP

This service allows a multilane customer to answer calls that are incoming to another line by dialing the call pickup access code and answering the call at a more convenient location.

(L) MAKE SET BUSY

Residential subscribers can make their telephone lines appear busy to all incoming calls. The service is activated by dialing an access code, either when the line is idle or during the call. When an incoming call is diverted, the subscriber hears a short ring as a reminder that Make Set Busy is active. A deactivation code is dialed to return the line to idle status. Outgoing calls can still be placed while Make Set Busy is activated.

(M) GROUP INTERCOM

This service allows individuals within a designated intercom group to contact each other by using an access code and abbreviated dialing.

(N) RESIDENTIAL CALL HOLD

This service allows the subscriber to place a call on hold and then continue the conversation either from the same set or from a more convenient location. Residential Call Hold is activated by flashing the switchhook, dialing an access code and then hanging up. The call is resumed when the handset is picked up.

The following services are available on either a monthly subscription basis or through pay-per-use:

(O) REPEAT DIAL

Customers may redial the last dialed directory number, by entering an activation code. If the destination line is busy, Repeat Dial monitors the line until it becomes idle and then places the call. The subscriber can continue to originate and receive calls without affecting the Repeat Dial request. Repeat Dial requests can be canceled by dialing the deactivation code. Customers who chose the pay-per-use option are billed per activation, whether or not the attempted call is completed.

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(P) RETURN CALL

Customers have the convenience of recalling the last incoming call without having to know the directory number of that call. Return Call is activated by means of dialing a code. If the called directory number is busy, automatic processing of the call continues until both lines are idle. The customer can continue to originate and receive calls without affecting the Return Call request. Return Call requests can be canceled by dialing the deactivation code. Calls returned outside the local calling area are subject to toll charges. Customers who chose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

(Q) CALL BLOCK

Customers may selectively program a list of up to six directory numbers from which calls are to be blocked. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. This service is activated and deactivated by dialing the appropriate access codes. The Call Block list can be modified by using the keypad. Incoming calls from directory numbers on the list are routed to an announcement stating the called party does not wish to receive the call. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

(R) PRIORITY RINGING

With this service, incoming calls from up to six directory numbers can be identified by a distinctive ringing pattern. If the customer is engaged in a conversation and a call from one of the designated directory numbers arrives, a distinctive call-waiting tone (short-long-short) accompanies the incoming call. Calls from all other directory numbers are rung normally. The service is activated and deactivated by dialing the appropriate access code. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

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(S) SELECTIVE CALL FORWARD

This service allows incoming calls from up to six directory numbers to be forwarded to another location. Numbers on the Selective Call Forward list, as well as the forward-to directory number, can be changed at any time by using the keypad. Calls from directory numbers that are not on the Selective Call Forward list will be completed as dialed. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

The following service is only available on a pay-per-use basis:

(T) CALL TRACE

Customers may initiate an automatic trace of the last call received. After receiving a call which is to be traced, the customer dials a code and the traced number is automatically sent to the Telephone Company. The subscriber will receive a recording notifying them the trace was activated. The subscriber will not receive the telephone number of the party who called. The information will be held by the Telephone Company for release to the appropriate law enforcement personnel.

(U) Simultaneous Ringing

This service permits an individual line subscriber to designate up to five (5) telephone numbers, including the main number (referred to as the "Master" number), to ring at the same time whenever a call is placed to the Master number. This service is only available where all designated telephone numbers are associated with the same central office host switch(es). Simultaneous Ringing service is identified with incoming calls and does not provide a separate dial tone line to place outgoing calls. Simultaneous Ringing service is only available on a monthly subscription basis.

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(V) CALL REDIRECT SERVICE

Call Redirect Service enables subscribers to forward calls placed to designated telephone numbers to remote locations using dedicated facilities. Call Redirect Service is subject to a minimum three year contract and carries a prerequisite subscription to DS-1, DS-3, DS-0, T-1 or other high capacity facilities. Nonrecurring and monthly rates apply to each forwarded number. A monthly fee is also charged per talk path. Call Redirect Service does not utilize the public switched network when forwarding calls.

8.15 Advanced Intelligent Network (AIN) Services

As facilities permit, the following services will be provided when and where available.

(A) Call Detail Reporting

This service allows subscribers to receive an electronic report detailing either the calls they made (originated), the calls they received (terminated), or both. This detailed report includes the duration of the call, time of day, toll or local and when available, the telephone number of the calling party. If the originating call is Caller ID Blocked the number is marked private.

When a subscriber requests this service, the information is sent monthly, on a diskette using ASCII format. There is a nonrecurring charge associated with implementing the reporting process.

(B) PhoneGuard

This service permits subscribers to take control over their incoming calls. By using a telephone keypad, the subscriber can designate specific time frames for accepting incoming calls based either on the calling party's telephone number or by issuing a Personal Identification Number (PIN) to select callers. This service will provide the subscriber with "scheduled call forwarding", which forwards calls to a particular location depending on the time of day.

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(C) Deluxe PhoneManager

This service allows subscribers to preselect what type of calls may be placed from their phones. All types of outgoing calls can be restricted from the subscriber's telephone including 900 calls, long distance calls and directory assistance. The outgoing call restriction can also apply to certain telephone numbers or designated area codes. The subscriber may override all restrictions by entering a PIN prior to placing a call.

(D) Personal Number Service

This service allows a fixed telephone number to be forwarded to various locations for round-the-clock accessibility and call control. The subscriber can customize this service to have their Personal Number Service number automatically forward to the pre-determined number(s). Subscribers will have the ability to turn this feature on and off or to make modifications by using the telephone keypad.

(E) Subscriber Authentication for Entry (SAFE)

This service forces anyone dialing the subscribed telephone number to enter a valid PIN prior to connection to the call. This service may be used to secure computer systems or to secure a conference circuit so that only authorized users may access the system using the valid PIN. For added security the subscriber can alter the PIN as often as every ten minutes.

(F) Single Number Service

This service allows a subscriber with multiple locations to have a single contact number. When the subscriber's Single Number Service number is dialed, the network automatically routes the "geographically independent" phone number to the location nearest the caller. Calls can be routed by location as well as time of day or day of week.

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(G) TollGuard

This service enables a subscriber to override the Controlled Calling feature by entering a Personal Identification Number (PIN) prior to placing a toll call. The Controlled Calling feature enables customers to block outgoing direct-dialed and outgoing operator-handled calls. The customer retains the ability to receive incoming calls, utilize the local non-toll network and to place calling card, collect, and third number calling service, i.e. sent-paid calls.

8.16 Distinctive Ringing**(A) Description**

Distinctive Ringing Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ringing Service and Call Waiting. Distinctive Ringing Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ringing Service is only offered on a monthly subscription basis.

(B) EXPLANATION OF TERMS**(1) Master Number**

Main telephone number provided with the dial tone line and associated with incoming and outgoing calls.

(2) Dependent Number

Additional telephone number (associated with the Master telephone number) that is used for incoming calls only and cannot be used for outgoing calls.

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(3) Distinctive Ringing and Distinctive Call Waiting Tone

Ringling and Call Waiting tone patterns assigned to a Dependent number to distinguish incoming calls from those to the Master number.

(C) REGULATIONS

- (1) Distinctive Ringing Service is furnished only from central offices where facilities are available, as determined by the Telephone Company.
- (2) Distinctive Ringing Service is provided only where, in the judgment of the Telephone Company, Distinctive Ringing Service is compatible with the type of service with which it is to be associated.
- (3) A customer can select up to two Dependent numbers assigned to the Master number.
- (4) The ringing and tone patterns associated with the Master and Dependent numbers shall be assigned solely at the discretion of the Telephone Company.
- (5) When a call is in progress, any incoming calls will receive a busy signal, unless the Distinctive Ringing Service customer also subscribes to Call Waiting.
- (6) Distinctive Ringing Service subscribers will be entitled to one White Pages directory listing option per Dependent number as part of the basic offering. The subscriber may choose one of the following listing options per Dependent number at no additional charge:
 - Listed Number
 - Non-published Number

(Note: Non-published Telephone Number regulations and charges for the Master number are covered in other Sections of this Tariff.)

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- (7) "Collect" and "bill to a third number" calls may be charged to Dependent numbers. Calls charged to Dependent numbers will be billed to the Master telephone number. Additional charges for "collect" and "bill to a third number" will apply, as covered in other Sections of this Tariff and any other toll tariffs in which the Telephone Company may concur.
- (8) Where a customer subscribes to both Distinctive Ringing and Custom Calling Services, the applicable services are automatically associated with Master and Dependent numbers. Customers do not have the option of associating Custom Calling Service with less than all numbers except as set forth in Paragraph 9 following.
- (9) Distinctive Ringing Service customers who also subscribe to Call Forwarding must choose one of the following Call Forwarding arrangements at time of subscription:
 - (a) Calls to Dependent and Master telephone numbers are forwarded to the same telephone number when Call Forwarding service is activated.
 - (b) Calls to the Master telephone number only are forwarded when Call Forwarding service is activated. Calls to Dependent number(s) will continue to ring and may be answered at the subscriber's premises.
- (10) Distinctive Ringing Service will not be provided on lines equipped with Telephone Company-provided hunting arrangements.
- (11) Distinctive Ringing Service may not be compatible with all types of customer provided telephone equipment.
- (12) Distinctive Ringing Service charges will be billed to the Master number.
- (13) All charges associated with Distinctive Ringing Service are the responsibility of the customer of record, including but not limited to "bill to a third number" and "collect" charges.

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8.17 Voice Mail Package

The following features will be offered as a package. These three features are Call Forward Busy, Call Forward Don't Answer and Message Waiting. These features will be offered in conjunction with Voice Mail Services.

(A) Call Forward Busy Fixed (CFB)

This service forwards incoming calls to another (pre-designated) number when the called line is busy. CFB is not activated and deactivated by the end user but is in effect anytime an incoming call encounters a busy line.

(B) Call Forward Don't Answer Fixed (CFDA)

The service forwards all incoming calls to another (pre-designated) number if the called number is not answered after a specified number of rings. CFDA is not activated and deactivated by the end user but is in effect anytime an incoming call is not answered after the designated number of rings.

(C) Message Waiting (MWT)

The service notifies the end user when there are messages queued against the line. When a message is queued, the message indicator, is activated. The message waiting indicator is turned off when the end user has retrieved all the messages queued against the line.

The Voice Mail Package is available only to nonregulated enhanced service providers who desire to integrate it with their own service to offer a single enhanced Voice Mail product. The Voice Mail Package is not available to individual business and residence customers as a stand alone service. The Voice Mail Package is classified as a Business service.

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8.18 Data Access Service

(A) General

Data Access Service is an optional feature which may be added to a Local Exchange Service dial tone line to improve its quality to meet specific data transmission requirements. This service provides for the additional engineering, conditioning, rearrangement, testing and maintenance of facilities that are required to arrange a dial tone line for satisfactory data transmission performance using the public switched telecommunications network and customer provided equipment.

(B) Transmission Requirements

The transmission requirements to which Data Access Service is designed, furnished and maintained are delineated in various technical references commonly adopted as industry standards. Upon request of the customer, the Telephone Company will furnish a copy of the parameters currently being used to rate transmission performance.

(C) Regulations

Data Access Service is limited to the following types of Local Exchange Service: One-party Residence, One-party Business, PBX Trunk and DE Centrex station lines.

Only customer premises equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations may be connected to a dial tone line arranged with Data Access Service.

Data Access Service is offered only where existing suitable facilities are available. Where such facilities are not available, no special construction will be undertaken by the Telephone Company to provide this service. Data Access Service is not necessarily identifiable with specific equipment, but rather represents the end results in terms of performance characteristics which may be obtained by various combinations of circuit design, conditioning and rearrangements of facilities. Although the work necessary to provide Data Access Service may vary from application to application, this service will be charged for as a single rate element, consisting of both a nonrecurring charge and a monthly recurring rate.

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The Telephone Company will make preliminary tests at no charge to the customer to determine if Data Access Service would be beneficial. If no physical conditioning or rearrangement of facilities will benefit the customer, there will be no charge to the customer.

The rates and charges for Data Access Service are in addition to the rates and charges for a Local Exchange Service dial tone line as specified in other sections of this Tariff. When a customer cancels an order for Data Access Service after the engineering and installation have been started, the non-recurring charge specified below shall apply.

8.19 Pay Telephone Line Service

Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

Pay Telephone Line Service:

- (A) Is available in all exchanges of the Company; foreign exchange service is available to these lines.
- (B) Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
- (C) Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
- (D) Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
- (E) Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.

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- (F) The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
- (G) Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
- (H) Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
- (I) Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
- (J) Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

8.19.1 Optional Features For Pay Telephone Service

Optional call screening/blocking/coin supervision functions, as listed below, are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

- (A) Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator-handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
- (B) Incoming Blocking - blocks all incoming calls.
- (C) Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

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- (D) Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

8.20 DE Centrex Service

DE Centrex Service consists of switching equipment, located on Telephone Company premises, interconnected with customer-provided stations on the customer's premises to provide inter communication among the stations and station access to exchange network. This service offering requires special central office equipment and can only be provided in exchanges where such central office equipment is available.

(A) Class of Service; Minimum Subscription; Suspension

De Centrex Service is offered only as one-party business service.

The minimum subscription to DE Centrex Service is two (2) main station lines.

Suspension of DE Centrex Service at the customer's request is not available.

(B) Operating; Power and Space

All operating at the customer's premises is performed at the expense of the customer.

All power and suitable space required on the customer's premises for attendant and station equipment associated with DE Centrex Service is provided by the customer, at his expense.

(C) Compatibility

Customer premises attendant and station equipment must be compatible with DE Centrex Service.

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(D) Centrex Line Connection Charges

A nonrecurring Connection Charge applies for arranging a Centrex station line between the Telephone Company central office and the rate demarcation point at the customer's premises.

The installation and maintenance of inside wire and customer premises equipment is the responsibility of the customer.

(E) Station Line Charges

The Basic Service portion or the Intercommunication portion of Centrex Station Lines are not offered separately.

The total number of station lines within a Centrex system are priced at the same rate.

The station line rate applies to bridged station lines at premises other than the premises of the associated main station line.

(F) Inter-Exchange Extension Mileage Charges

Private Line Service Type 2012 Channel charges, as shown in Section 4 of this Tariff, apply to Centrex station lines in exchanges other than that which houses the main switching equipment.

(G) Centrex End User Access Charges

Centrex CO End User Access Charges specified in the Exchange Carrier Association Tariff F.C.C. No. 1 apply, per main station line and off premises bridged main station line, in addition to the monthly rates.

(H) Directory Listings

One free directory listing is provided with all Centrex systems. A note following the main service listing may be provided without additional charge calling attention to the fact that stations may be dialed directly if the number is known. Additional directory listings may be furnished at the charges set forth in Section 4 of this tariff.

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(I) Permissible Interconnections

Station and tie lines connected with a Centrex system and extending to the premises of another customer may not be connected for exchange service. Calls over such lines also may not be connected to other station or tie lines which extend to the premises of another customer.

(J) Contract Period

The contract period for DE Centrex Service including common equipment and main station lines is three years. If a Centrex system is disconnected or moved within a contract period, termination charges will apply as specified in (K) following.

(K) Termination Charges

When a Centrex system is disconnected or moved to a location in a different exchange within the contract period, termination charges will apply, as follows:

- Fifty percent (50%) of the Centrex service monthly rates for common equipment and main station lines in effect at the time the system is disconnected or moved is used to compute the termination charges due for the remainder of the contract period.

When a Centrex system is moved to a location within the same exchange within the contract period, the following options apply:

- The contract may be terminated, with applicable termination charges as specified in the paragraph above; or
- The contract may remain in effect, with the payment of associated relocation costs, as determined by the Telephone Company.

When the number of station lines are increased within a contract period, the additional station lines will be included in the original contract date and will be subject to the same contract termination charges.

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(L) Other Charges

Charges specified in this or other sections of this Tariff, as appropriate, apply for other telecommunications services used in conjunction with DE Centrex Service.

(M) Basic Features

Basic De Centrex Service consists of the following features:

- Attendant Service
- Automatic Identification of Outward Dialing
- Automatic Line
- Call Forwarding
 - All Calls
 - Busy
 - No Answer
- Call Park and Retrieve
- Call Pick-Up
- Call Waiting
- Class of Service Restriction
- Consultation Hold
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Distinctive Ringing
- Hold
- Hunting

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- Last Number Re-Dial
- Push Button Dialing
- Ring Again
- Station to Station Calling
- System Speed Calling
- Three Way Conference Transfer
 - 3 Way Conference
 - Call Transfer Incoming Calls
 - Call Transfer Outgoing Calls
 - Call Transfer - All Calls
- Uniform Numbering Plan Capability

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9. Definitions

Certain terms used herein are defined as follows:

800 Data Base Access Service

The term "800 Data Base Access Service" denotes a service, which uses a data base system to identify 800 access customers on a 10-digit basis. For purposes of administering the rules and regulations set forth in this tariff regarding the provision of 800 Database Access, except where otherwise specified, 800 Database Access Service shall include the following service access codes 800, 888, 877, 866, 855, 844, 833, and 822.

800 Series

The term 800 series denotes the service access codes of 800, 888, 877, 866, 855, 844, 833, and 822.

Access Code

The term "Access Code", with the exception of Feature Group B (FGB) with an Abbreviated Dial Arrangement (ADA), denotes a uniform access code assigned by the Telephone Company to an individual customer in the form 10XXX or 101XXXX and 950-XXXX.

Access Minutes

For the purpose of calculating chargeable usage, the term "Access Minutes" denotes customer usage of exchange facilities in the provision of interstate or foreign service. On the originating end of an interstate or foreign call, usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end of an interstate or foreign call, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends of an interstate or foreign call shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating and terminating exchanges, as applicable.

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Access Tandem

The term "Access Tandem" denotes a Telephone Company or centralized equal access provider switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and a customer designated premises.

Account Codes

A station user can enter a cost accounting or client billing code into their SMDR system.

Add/Drop Multiplexing

The term "Add/Drop Multiplexing" denotes a multiplexing function offered in connection with SONET that allows lower level signals to be added or dropped from a high speed optical carrier channel in a wire center. The connection to the add/drop multiplexer is via a channel to a Central Office Port at a specific digital speed (i.e., DS3, DS1, etc.).

Aggregator

The term "Aggregator" denotes any entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for interstate telephone calls using a provider of operator services.

Answer/Disconnect Supervision

The term "Answer/Disconnect Supervision" denotes the transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Attendant Camp-On

This feature permits attendant completed calls to busy station to be placed in a waiting (camp on) condition. When the station becomes idle, it is automatically rung and connected to the waiting call.

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Attendant Recall

A call that has been extended by a system attendant is automatically returned to an attendant after a specified time period if the caller receives a busy signal or no answer.

Attendant Services

This feature enables the system to provide uniform Attendant Access Code to every station user within a customer group (maximum of eight (8) subgroups numbered zero (0) through seven (7)). During the regular working hours, calls from stations are directed to the attendant by dialing the assigned subgroup number (usually 0).

Attendant Speed Call

This feature permits an attendant to dial frequently called numbers by depressing a speed call key and dialing a one or two digit code.

Attendant Transfer

This feature enables an attendant to call and speak to another attendant and/or to transfer a call to another attendant.

Attenuation Distortion

The term "Attenuation Distortion" denotes the difference in loss at specified frequencies relative to the loss at 1004 Hz, unless otherwise specified.

Authorization Codes

An authorization code is a specific set of digits assigned to and used by a station user.

Automatic Identification of Outward Dialing

This feature provides for automatic number identification of the calling station on all completed outgoing long distance calls.

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Automatic Line

When this feature is assigned, going off hook causes a connection to be made to a predetermined location with no pulsing required (often called a hotline).

B-Channel

A 64 kilobits (kbps) transmission facility in both directions that is circuit switched and can support voice, data and/or video communications.

Balance (100 Type) Test Line

The term "Balance (100 Type) Test Line" denotes an arrangement in an end office which provides for balance and noise testing.

Bit

The term "Bit" denotes the smallest unit of information in the binary system of notation.

Business Day

The term "Business Day" denotes the times of day that a company is open for business. Generally, in the business community, these are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., respectively, with an hour for lunch, Monday through Friday, resulting in a standard forty (40) hour work week. However, Business Day hours for the Telephone Company may vary based on company policy, union contract and location. To determine such hours for an individual company, or company location, that company should be contacted at the address shown under the Issuing Carrier's name listed on the Title Page.

Busy Hour Minutes of Capacity (BHMC)

The term "Busy Hour Minutes of Capacity (BHMC)" denotes the customer specified maximum amount of Switched Access Service and/or Directory Assistance Service access minutes the customer expects to be handled in an end office switch during any hour in an 8:00 a.m. to 11:00 p.m. period for the Feature Group and/or Directory Assistance Service ordered. This customer specified BHMC quantity is the input data the Telephone Company uses to determine the number of transmission paths for the Feature Group and/or Directory Assistance Service ordered.

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Busy Verification - Station/Trunks

This feature permits the attendant to verify the condition of a station line or trunk within the customer's group as to its busy idle, or out-order state. It allows the attendant to establish a talking connection with any apparently busy trunk, special service access line, or station line to verify that they are busy and in working order. Busy Verification Tone will be provided to the interrupted parties and repeated for as long as the attendant is connected.

Call

The term "Call" denotes a customer attempt for which complete address information (e.g., 0-, 911, or 10 digits) is provided to the serving dial tone office.

Call Forwarding

Allows a station user to forward calls to another telephone number within the customer's system, the local calling area or a foreign exchange. Long distance rates apply where applicable.

Provides electronic digital switching service for intercommunication purposes and for connection through the local and long distance telephone network, and will be furnished where central office equipment and adequate outside plant facilities are available.

Call Park And Retrieve

Allows a station user to "park" or hold one call by a switchhook flash and a code, and can be retrieved from any station by dialing the appropriated code and the directory number against which the call is parked.

Call Pick-Up

Allows a station user to answer calls that come into other stations within an assigned Call Pick-Up, by a code.

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Call Waiting

Informs a station user who is engaged in a phone call, that a second call is waiting by a tone. The user can put the first call on hold and answer the call waiting by a switchhook flash, and alternate between calls by a switchhook flash.

Carrier or Common Carrier

See Inter-exchange Carrier.

CCS

The term "CCS" denotes a hundred call seconds, which is a standard unit of traffic load that is equal to 100 seconds of usage or capacity of a group of servers (e.g., trunks).

Central-Office

See End Office.

Central Office Maintenance Technician

The term "Central Office Maintenance Technician" denotes a Telephone Company employee who performs installation and/or repair work, including testing and trouble isolation, within the Telephone Company Central Office.

Central Office Prefix

The term "Central Office Prefix" denotes the first three digits (NXX) of the seven digit telephone number assigned to a customer's Telephone Exchange Service when *dialed* on a local basis.

Channel(s)

The term "Channel(s)" denotes an electrical or photonic, in the case of fiber optic-based transmission systems, communications path between two or more points of termination.

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Channel Service Unit

The term "Channel Service Unit" denotes equipment which performs one or more of the following functions: termination of a digital facility, regeneration of digital signals, detection and/or correction of signal format error, and remote loop back.

Channelize

The term "Channelize" denotes the process of multiplexing-demultiplexing wider bandwidth or higher speed channels into narrower bandwidth or lower speed channels.

Circuit

The channel(s) and transmission function(s) that are furnished to the customer by the Telephone Company as a unit, i.e., without intermediate switching arrangements.

Circuit Switching

Establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.

Class of Service Restriction

The Class of Service (COS) feature defines the specific features available to individual stations and attendants within a customer group. Access restrictions are divided into origination restrictions, terminating restriction, and feature restriction. The maximum number of COS per customer group is 256.

Clear Channel Capability

The term "Clear Channel Capability" denotes the ability to transport twenty-four 64 Kbps over a DS1, Mbps High Capacity service via a B8ZS line code format.

C-Message Noise

The term "C-Message Noise" denotes the frequency weighted average noise within an idle voice channel. The frequency weighting, called C-message, is used to simulate the frequency characteristic of the 500-type telephone set and the hearing of the average subscriber.

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C-Notched Noise

The term "C-Notched Noise" denotes the C-message frequency weighted noise on a voice channel with a holding tone, which is removed at the measuring end through a notch (very narrow band) filter.

Committed Information Rate

The term "Committed Information Rate" denotes the transmission speed specified by the customer at which the Frame Relay Access Service network commits to transfer data between two ports.

Common Channel Signaling

The term "Common Channel Signaling" (CCS) denotes a high speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. Its purpose is to carry addressed signaling messages for individual trunk circuits and/or database related services between Signaling Points in the CCS network.

Common Line

The term "Common Line" denotes a line, trunk, pay telephone line or other facility provided under the general and/or local exchange service tariffs of the Telephone Company, terminated on a central office switch. A common line-residence is a line or trunk provided under the residence regulations of the general and/or local exchange service tariffs. A common line-business is a line provided under the business regulations of the general and/or local exchange service tariffs.

Communications System

The term "Communications System" denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Telephone Company.

Component

A basic element used to provide a circuit or arrangement. Components include local channels and interexchange channels.

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Consultation Hold

In conjunction with call transfer, this permits the transferring party to talk privately with the destination before transferring the call.

Customer(s)

The term Customer(s) denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including both Inter-exchange Carriers (ICs) and End Users.

Customer Node

The term "Customer Node" denotes the equipment located at a customer designated premises that terminates a high speed optical channel and converts the signal from an optical to an electrical format. Each electrical signal requires a discrete Customer Premises Port connection (i.e., DS1, DS3, STS-1) that allows for the provision of lower level digital signals.

Customer Designated Premises

The term "Customer Designated Premises" denotes the premises specified by the customer for the provision of Access Service.

D-Channel

A 64 kilobits (kbps) transmission facility that provides signaling for each of the 23 B-channels. The D-channel carries all of the characteristics of the call.

Data Transmission (107 Type) Test Line

The term "Data Transmission (107 Type) Test Line" denotes an arrangement which provides for a connection to a signal source which provides test signals for one-way testing of data and voice transmission parameters.

Decibel

The term "Decibel" denotes a unit used to express relative difference in power, usually between acoustic or electric signals, equal to ten (10) times the common logarithm of the ratio of two signal powers.

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Decibel Reference Noise C-Message Weighting

The term "Decibel Reference Noise C-Message Weighting" denotes noise power measurements with C-Message Weighting in decibels relative to a reference 1000 Hz tone of 90 dB below 1 milliwatt.

Decibel Reference Noise C-Message Referenced to 0

The term "Decibel Reference Noise C-Message Referenced to 0" denotes noise power in "Decibel Reference Noise C-Message Weighting" referred to or measured at a zero transmission level point.

Demarcation Point

The electrical terminus of a circuit on a customer's premises. It provides a physical interface to the circuit in terms of design, installation and/or testing depending on the equipment provided.

Detail Billing

The term "Detail Billing" denotes the listing of each message and/or rate element for which charges to a customer are due on a bill prepared by the Telephone Company.

Dictation Access

The feature provides station access to customer provided dictation recording equipment by dialing an access code.

Digital Switched 56 Service

A switched access optional feature available with Feature Group C and Feature Group D Access, which provides for data transmission at up to 56 Kilobits per second.

Direct Inward Dialing

Allows incoming calls to reach a station without attendant assistance, by dialing the directory number of the station.

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Direct-Trunked Transport

The term "Direct-Trunked Transport" denotes transport from the serving wire center to the end office or from the serving wire center to the access tandem on circuits dedicated to the use of a single customer.

Direct Outward Dialing

Allows a station user to dial outgoing calls by an access code, waiting for a second dial tone, and dialing the desired outside numbers, subject to class of service restrictions.

Directory Assistance (Interstate)

The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone Company operator when the operator location is accessed by a customer by dialing NPA + 555-1212 or 555-1212.

Directory Assistance Location (Interstate)

The term "Directory Assistance Location" denotes a Telephone Company office where telephone company equipment first receives the Directory Assistance call from the customer's end user and selects the first operator position to respond to the Directory Assistance call.

Distinctive Ringing

Identifies certain call types by applying a distinctive ringing cadence to calls terminating on Centrex stations in the customer group.

Dual Tone Multi-frequency Address Signaling

The term "Dual Tone Multi-frequency Address Signaling" denotes a type of signaling that is an optional feature of Switched Access Feature Group A. It may be utilized when Feature Group A is being used in the terminating direction (from the point of termination with the customer to the local exchange end office). An office arranged for Dual Tone Multi-frequency Signaling would expect to receive address signals from the customer in the form of Dual Tone Multi-frequency signals.

Echo Control

The term "Echo Control" denotes the control of reflected signals in a telephone transmission path.

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Echo Path Loss

The term "Echo Path Loss" denotes the measure of reflected signal at a 4-wire point of interface without regard to the ,send and receive Transmission Level Point.

Echo Return Loss

The term "Echo Return Loss" denotes a frequency weighted measure of return loss over the middle of the voiceband (approximately 500 to 2500 Hz), where talker echo is most annoying.

Effective 2-Wire

The term "Effective 2-Wire" denotes a condition which permits the simultaneous transmission in both directions over a channel, but it is not possible to insure independent information transmission in both directions. Effective 2-wire channels may be terminated with 2-wire or 4-wire interfaces.

Effective 4-Wire

The term "Effective 4-wire denotes a condition which permits the simultaneous independent transmission of information in both directions over a channel. The method of implementing effective 4- wire transmission is at the discretion of the Telephone Company (physical, time domain, frequency-domain separation or echo cancellation techniques). Effective 4-wire channels may be terminated with a 2-wire interface at the customer's premises. However, when terminated 2-wire simultaneous independent transmission cannot be supported because the two-wire interface combines the transmission paths into a single path.

End Office

The term "End Office" denotes a local Telephone Company switching system where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. This term includes Remote Switching Modules/Systems served by a Host Central Office in a different wire center.

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End User

The term "End User" means any customer of an interstate or foreign telecommunications service that is not a carrier, except that a carrier other than a telephone company shall be deemed to be an "end user" when such carrier uses a telecommunications service for administrative purposes, and a person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an "end user" if all resale transmissions offered by such reseller originate on the premises of such reseller.

Enhanced Service

The term "Enhanced Service", as defined in Part 64 of the F.C.C.'s Rules and Regulations, are services "...offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different, or restructured information; or involve subscriber interaction with stored information."

Entrance Facility

The term "Entrance Facility" denotes a Switched Access Service dedicated Local Transport facility between the customer's serving wire center and the customer designated premises.

Entry Switch

See First Point of Switching.

Envelope Delay Distortion

The term "Envelope Delay Distortion" denotes a measure of the linearity of the phase versus frequency of a channel.

Equal Level Echo Path Loss

The term "Equal Level Echo Path Loss" (ELEPL) denotes the measure of Echo Path Loss (EPL) at a 4-wire interface which is corrected by the difference between the send and receive Transmission Level Point (TLP). [ELEPL = EPL - TLP (send) + TLP (receive)].

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Exchange

The term "Exchange" denotes a unit generally smaller than a local access and transport area, established by the Telephone Company for the administration of communications service in a specified area, which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange includes any Extended Area Service area that is an enlargement of a Telephone Company's exchange area to include nearby exchanges. One or more designated exchanges comprise a given local access and transport area.

Exit Message

The term "Exit Message" denotes an SS7 message sent to an end office by the Telephone Company's tandem switch to mark the Carrier Connect Time when the Telephone Company's tandem switch sends an Initial Address Message to an inter-exchange customer.

Expected Measured Loss

The term "Expected Measured Loss" denotes a calculated loss which specifies the end-to-end 1004-Hz loss on a terminated test connection between two readily accessible manual or remote test points. It is the sum of the inserted connection loss and test access loss including any test pads.

Extended Area Service

See Exchange.

Extended PVC

The term "Extended PVC" denotes the interconnection of a port on a NECA telephone company's frame relay switch with a port on another NECA or non-NECA interconnected telephone company's frame relay switch.

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First Point of Switching

The term "First Point of Switching" denotes the first Telephone Company or centralized equal access provider location at which switching occurs on the terminating path of a call proceeding from the customer designated premises to the terminating end office and, at the same time, the last Telephone Company or centralized equal access provider location at which switching occurs on the originating path of a call proceeding from the originating end office to the customer designated premises.

Foreign Exchange Lines & WATS

Lines from a Central Office other than the customers serving Central Office and Wide Area Telephone Service terminating in the customer's system.

Frame

The term "Frame" denotes a group of data bits in a specific format, which enables network equipment to recognize the meaning and purpose of the specific bits.

Frame Relay Access Customer Port

The term "Frame Relay Access Customer Port" denotes the physical location in the Telephone Company switching offices where the access customer's special access facility connects to the Telephone Company's Frame Relay Access Service network. It specifies how a frame relay switch sends and receives data from a frame relay access customer's network.

Frame Relay Access Service

The term "Frame Relay Access Service" denotes a medium-speed, connection-oriented packet-switched data service that allows for the interconnection of Local Area Networks or other compatible end user customer premises equipment for the purpose of connecting to an access customer's interstate network.

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Frame Relay End User Port

The term "Frame Relay End User Port" denotes the physical location in the Telephone Company switching office where the special access facility of the customer connects to the Frame Relay Access Service Network. It receives the data frame from the end user customer's Local Area Network or other compatible CPE devices and verifies that the end user connection and the corresponding access customer connection are valid before relaying the frame to the destination end point.

Framing

Establishing a reference so that digital signals within a sequence of time slots can be identified.

Frequency Shift

The term "Frequency Shift" denotes the change in the frequency of a tone as it is transmitted over a channel.

Grandfathered

The term "Grandfathered" denotes Terminal Equipment, Multiline Terminating Systems and Protective Circuitry directly connected to the facilities utilized to provide services under the provisions of this tariff, and which are considered grandfathered under Part 68 of the F.C.C.'s Rules and Regulations.

Hold

Allows a station user to place a call on hold by a switchhook flash, keying a code, giving a busy tone and then silence. Then the user hangs up. Every 15 seconds a short burst of ringing will occur as a reminder of the call on hold. The user can be reconnected to the call by picking up the receiver. A user can place another call while holding a call, by a switchhook flash, dial tone, and placing the second call. If a second call results as a busy signal, the user can return to the first call by two switchhook flashes. If the second call goes through, when finished, hang up and the original call will ring shortly afterwards.

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Host Central Office

The term "Host Central Office" denotes an electronic local Telephone Company End Office where Telephone Exchange Service customer station loops are terminated for purposes of interconnection to each other and to trunks. Additionally, this type of End Office contains the central call processing functions, which service itself and its Remote Switching Modules/Systems.

Hub

The term "Hub" denotes a wire center at which bridging or multiplexing functions are performed for customers served out of any wire center.

Immediately Available Funds

The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Impedance Balance

The term "Impedance Balance" denotes the method of expressing Echo Return Loss and Singing Return Loss at a 4-wire interface whereby the gains and/or loss of the 4-wire portion of the transmission path, including the hybrid, are not included in the specification.

Impulse Noise

The term "Impulse Noise" denotes any momentary occurrence of the noise on a channel over a specified level threshold. It is evaluated by counting the number of occurrences which exceed the threshold.

Individual Case Basis

The term "Individual Case Basis" denotes a condition in which the regulations, if applicable, rates and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

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Initial Address Message

The term "Initial Address Message" denotes an SS7 message sent in the forward direction to initiate trunk set up, reserve an outgoing trunk and process the information about that trunk along with other data relating to the routing and handling of the call to the next switch.

Inserted Connection Loss

The term "Inserted Connection Loss" denotes the 1004 Hz power difference (in dB) between the maximum power available at the originating end and the actual power reaching the terminating end through the inserted connection.

Installation and Repair Technician

The term "Installation and Repair Technician" denotes a Telephone Company employee who performs installation and/or repair work, including testing and trouble isolation, outside of the Telephone Company Central Office and generally at the customer designated premises.

Integrated Service Digital Network (ISDN)

Consists of a digital service line that provides digital termination capabilities to the customer's premise and allows for the simultaneous transmission of voice, data and video traffic.

Intercommunication

Any station calling any other station in the customer's system.

Interexchange Carrier (IC) or Interexchange Common Carrier

The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, jointstock company, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio, between two or more exchanges.

Intermediate Hub

The term "Intermediate Hub" denotes a wire center at which bridging or multiplexing functions are performed only for customers served by that wire center and wire centers that subtend the hub, as specified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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Intermodulation Distortion

The term "Intermodulation Distortion" denotes a measure of nonlinearity of a channel. It is measured using four tones, and evaluating the ratios (in dB) of the transmitted composite Four-tone signal power to the second-order products of the tones (R2), and the third-order products of the tones (R3).

Interstate Communications

The term "Interstate Communications" denotes both interstate and foreign communications.

Intrastate Communications

The term "Intrastate Communications" denotes any communications within a state subject to oversight by a state regulatory commission as provided by the laws of the state involved.

Isochronous

Timing that is derived from the signal carrying the data (i.e., no timing or clock lead is provided at the demarcation point on the customer's premises).

Last Number Redial

Allows a station user via a code, to automatically dial the last number dialed from that station.

Legal Holiday

The term "Legal Holiday" denotes days other than Saturday or Sunday for which the Telephone Company is normally closed. These include New Year's Day, Independence Day, Thanksgiving Day, Christmas Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed and other locally observed holidays when the Telephone Company is closed.

Line Hunting

When a number in the hunt group is dialed, the hunting starts with the first line in the hunt group and ends at the last. The lines are hunted sequentially, and the call is completed to the first idle line in the hunt group.

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Line Side Connection

The term "Line Side Connection" denotes a connection of a transmission path to the line side of a local exchange switching system.

Local Access and Transport Area (LATA)

The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Area Network

The term "Local Area Network" denotes a network permitting the interconnection and intercommunication of a group of computers.

Lockout

If the lockout and telephone feature is enabled, an attendant may not re-enter a call on a held loop unless either recalled by station user or upon automatic attendant recall.

Loss Deviation

The term "Loss Deviation" denotes the variation of the actual loss from the designed value.

Major Fraction Thereof

The term "Major Fraction Thereof" denotes any period of time in excess of 1/2 of the stated amount of time. As an example, in considering a period of 24 hours, a major fraction thereof would be any period of time in excess of 12 hours exactly. Therefore, if a given service is interrupted for a period of thirty-six hours and fifteen minutes, the customer would be given a credit allowance for two twenty-four hour periods for total of forty-eight hours.

Message

The term "Message" denotes a "call" as defined preceding.

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Meet Me Conference (3-Way)

A station user may set up a conference call for a specified time with the Meet-Me Conference feature. The assigned Meet-Me Conference directory number for the conferees is dialed at the designated time. Each conferee is automatically added to the conference when the Meet-Me Conference number is dialed. As conferees are added, all conferees, including the new arrival, will receive a confirmation tone to indicate that a party has been added.

Milliwatt (102 Type) Test Line

The term "Milliwatt (102 Type) Test Line" denotes an arrangement in an end office which provides a 1004 Hz tone at 0 dBm0 for one-way transmission measurements towards the customer's premises from the Telephone Company end office.

Multiple Console Operation

More than one console can be operated by the same customer. Usually due to the number of telephones in the customer group or maybe answering consoles, or group answering consoles within the customer's main station group.

Multiple Listed Directory Numbers

More than one Listed Directory Number (LDN) may be made available to provide access to the attendant of any one customer group.

Network Control Signaling

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charge signals), address signaling (e.g., dialing), calling and called number identifications, rate of flow, service selection error control and audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of the telecommunications system.

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Network Interface

A metallic four-wire telephone loop interface between the ISDN capable switch and the network termination (NT) equipment. The NT equipment is customer premises equipment (CPE) physically compatible with standard user-network facilities. It is the customer's responsibility to make his/her CPE compatible with the network interface.

Nonsynchronous Test Line

The term "Nonsynchronous Test Line" denotes an arrangement in step-by-step end offices which provides operational tests which are not as complete as those provided by the synchronous test lines, but can be made more rapidly.

North American Numbering Plan

The term "North American Numbering Plan" denotes a three-digit area code (Numbering Plan Area - NPA) and a seven-digit telephone number made up of a three-digit Central Office prefix plus a four-digit station number.

Off-hook

The term "Off-hook" denotes the active condition of Switched Access or a Telephone Exchange Service line.

On-hook

The term "On-hook" denotes the idle condition of Switched Access or a Telephone Exchange Service line.

Open Circuit Test Line

The term "Open Circuit Test Line" denotes an arrangement in an end office which provides an ac open circuit termination of a trunk or line by means of an inductor of several Henries.

Optical Carrier Channel

The term "Optical Carrier Channel" denotes the high speed optical communications path for transporting information utilizing a Synchronous Optical Channel platform. The channel is provided at transmission rates of 155.52 Mbps (OC3) and 622.08 Mbps (OC12).

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Optical Carrier Rate (OC-N)

The term "Optical Carrier Rate" denotes the line rate being transmitted on an optical carrier channel. A SONET transmission rate is equivalent to "N" times the OC1 line rate of 51.84 Mbps

Optical Line Termination

The term "Optical Line Termination" denotes the network interface on the customer designated premises equipment that provides for an optical handoff.

Originating Direction

The term "Originating Direction" denotes the use of access service for the origination of calls from an End User Premises to an IC Premises.

Paging Access

Permits attendants and station users to have access to loudspeaker paging equipment by dialing an appropriate access code.

Pay Telephone

The term "Pay Telephone" denotes a coin or coinless instrument provided in a Public or semipublic place where Payphone Provider customers can originate telephonic communications and pay the applicable charges by (1) inserting coins into the equipment, or (2) using a credit card, or (3) third party billing the call or (4) calling collect.

Payphone Service Provider

The term "Payphone Service Provider" denotes an entity that provides pay telephone service, which is the provision of public, semi-public or inmate pay telephone service.

Permanent Virtual Connection (PVC)

The term "PVC" denotes a software defined communications path between two port connections within the Frame Relay Access Service network.

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Phase Jitter

The term "Phase Jitter" denotes the unwanted phase variations of a signal.

Point of Termination

The term "Point of Termination" denotes the point of demarcation within a customer-designated premises at which the Telephone Company's responsibility for the provision of Access Service ends.

Premises

The term "Premises" denotes a building or buildings on continuous property (except Railroad Right-of-Way, etc.) not separated by a public highway.

PRI Local Loop Family

Provides the high capacity access path with a transmission speed of 1.544 megabits (mbps) between the customer's premises and the Telephone Company's serving Central Office. One PRI Local Loop Facility is needed for each ISDN PRI arrangement.

Primary Rate Interface (PRI)

This is a switched service that provides a digital trunk with 23 B-channels and 1 D-channel or 24 B-channels at a bandwidth rate of 1.544 megabits (mbps) which provide circuit switched voice, data, or video services.

Release Message

The term "Release Message" denotes an SS7 message sent in either direction to indicate that a specific circuit is being released.

Remote Switching-Modules/Systems

The term "Remote Switching Modules/Systems" denotes small, remotely controlled electronic end office switches which obtain their call processing capability from an electronic Host Central Office. The Remote Switching Modules/Systems cannot accommodate direct trunks to an IC.

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Return Loss

The term "Return Loss" denotes a measure of the similarity between the two impedances at the junction of two transmission paths. The higher the return loss, the higher the similarity.

Registered Equipment

The term "Registered Equipment" denotes the customer's premises equipment which complies with and has been approved within the Registration Provisions of Part 68 of the F.C.C.'s Rules and Regulations.

Ring Again

Used to automatically ring back a station user who dialed an extension, got a busy signal, and activated ring again.

This is done by doing a switchhook flash, and keying a code. The station user gets a tone and hangs up. When the dialed extension becomes idle the originating station user's telephone will ring; that user picks up the receiver and it rings the station called.

Secrecy

The feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation.

Serial Call

If a calling party wishes to speak to more than one station the attendant can hold the trunk circuit on the console loop key. The attendant observes the lamps of the loop key to know when the calling party is ready to extend the next call. When the called party has hung up, the calling party is ready for the next connection to be established by the attendant.

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Service Access Code

The term "Service Access Code" denotes a 3 digit code in the NPA format which is used as the first three digits of a 10 digit address and which is assigned for special network uses. Whereas NPA codes are normally used for identifying specific geographical areas, certain Service Access Codes have been allocated in the North American Numbering Plan to identify generic services or to provide access capability. Examples of Service Access Codes include the 800 and 900 codes.

Service Switching Point (SSP)

The term "Service Switching Point" denotes an end office or tandem which, in addition to having SS7 and SP capabilities, is also equipped to query centralized data bases.

Serving Wire Center

The term "Serving Wire Center" denotes which the customer designated premises dial tone from the Telephone Company.

Seven Digit Manual Test Line

The term "Seven Digit Manual Test Line" denotes an arrangement which allows the customer to select balance, milliwatt and synchronous test lines by manually dialing a seven digit number over the associated access connection.

Shortage of Facilities or Equipment

The term "Shortage of Facilities or Equipment" denotes a condition which occurs when the Telephone Company does not have appropriate cable, switching capacity, bridging or, multiplexing equipment, etc., necessary to provide the Access Service requested by the customer.

Short Circuit Test Line

The term "Short Circuit Test Line" denotes an arrangement in an end office which provides for an ac short circuit termination of a trunk or line by means of a capacitor of at least four microfarads.

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Signal-to-C-Notched Noise Ratio

The term "Signal-to-C-Notched Noise Ratio" denotes the ratio in dB of a test signal to the corresponding C-Notched Noise.

Signaling Point (SP)

The term "Signaling Point (SP)" denotes an SS7 network interface element capable of originating and terminating SS7 trunk signaling messages.

Signaling Point of Interface (SPOT)

The term "Signaling Point of Interface (SPOT) denotes the customer designated location where the SS7 signaling information is exchanged between the Telephone Company and the customer.

Signaling Return Loss

The term "Signaling Return Loss" denotes the frequency weighted measure of return loss at the edges of the voiceband (200 to 500 Hz and 2500 to 3200 Hz), where signing (instability) problems are most likely to occur.

Signaling System 7 SS7

The term "Signaling System 7 SS7 denotes the layered protocol used for standardized common channel signaling in the United States and Puerto Rico.

Signal Transfer Point (STP)

The term "Signal Transfer Point (STP) denotes a packet switch which Provides access to the Telephone Company's SS7 network and performs SS7 message signal routing and screening.

Signal Transfer Point (STP) Port

The term "Signal Transfer Point (STP) Port" denotes the point of termination and interconnection to the STP.

Simulated Facility Group

This provides the capability to restrict the number of simultaneous calls that have the same specified attributes.

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Software Defined Lines

These are provisioned lines on a PRI Local Loop Facility. Central Office translations are used to establish the identity of the lines.

Special Order

The term "Special Order" denotes an order for a Directory Assistance Service.

Standard PVC

The term "Standard PVC" denotes the interconnection of ports on the same frame relay switch.

Station Controlled Conference

This feature permits 500/2500 Stations (POTS) to establish a conference call consisting of more than three parties without the assistance of the attendant.

Station Line

A main station line is the primary or first termination of a Centrex line to which a particular Centrex Line number is assigned. A bridged line termination is an additional termination of a station assigned to the same station line number.

Station Speed Calling

A station user can assign telephone numbers a one or two digit code by a programming function via a code. From that point on, the digit code is dialed, and the assigned number is automatically dialed. There is no provision for a pause, and only 15 digits can be programmed to a code.

Station to Station Calling

A station user can complete calls within the customer's system by dialing the station number.

Subtending End Office of an Access Tandem

The term "Subtending End Office of an Access Tandem" denotes an end office that has final trunk group routing through that tandem.

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Super Intermediate Hub

The term "Super Intermediate Hub" denotes a wire center at which bridging or multiplexing functions are performed for Customers served by all wire centers in the (LATA) A Super Intermediate Hub can be restricted to one or more designated NPAs within a (LATA) and/or to wire centers that are owned by the same telephone company as the hub. Super Intermediate Hubs and the wire centers they serve are identified in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Switched Loop Operation

Allows for the attendant position to be released from a call after the connection between the switching equipment and the called station has been established.

Synchronous Optical Network (SONET)

The term "SONET" denotes a North American Standard for high speed synchronous optical channels having minimum transmission rates of 51.84 Mbps The standard SONET optical carrier rate of 51.84 Mbps is called OC1; the equivalent electrical signal rate is called STS-1. SONET standardizes higher transmission bit rates, "OCN", as exact multiples of OC1 (N X 51.84 Mbps). For example, OC3 equals 3 X 51.84 Mbps.

Synchronous Test-Line

The term "Synchronous Test Line" denotes an arrangement in an end office which performs marginal operational tests of supervisory and ring-tripping functions.

Synchronous Transport Signal (STS)

The term "Synchronous Transport Signal" denotes a 51.84 Mbps electrical signal used within the SONET optical carrier network. The signal consists of the information content and the overhead used by SONET The overhead is used for controlling, framing and maintaining the (STS) signal so it can be directly connected to other SONET carrier channels. STS signals are in exact multiples of 51.84 Mbps. (STS-1 is 51.84 Mbps., STS-3 is 155.52 Mbps, etc.).

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System Speed Calling

This feature allows a customer to define a list of network speed calling numbers. These numbers will be assigned when service is installed. They will be available to all telephones within the customer group, and accessed by dialing pre-assigned codes.

Tandem Switched Transport

The term "Tandem Switched Transport" denotes transport from the serving wire center to the end office, or from the tandem to the end office, that is switched at a tandem.

Terminal Equipment

Any customer-provided telecommunications equipment other than transmission equipment (e.g. equalizers, amplifiers, etc.), multiline terminating systems or communications systems installed at a customer's premises and connected to a circuit.

Terminating Direction

The term "Terminating Direction" denotes the use of Access Service for the completion of calls from an IC premises to an End User Premises.

Termination

Denotes the discontinuance of a circuit (including terminal equipment) either at the request of the customer or by the Telephone Company.

Terminus Hub

The term "Terminus Hub" denotes a wire center at which bridging or multiplexing functions are performed only for Customers served directly by the same wire center.

Through Dialing

This feature permits the attendant to select the trunk facility for the station and "pass dial tone" to the station user. The station user then dials his called number. This feature is usually used as a manual override of outgoing station restrictions.

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Throughput

The term "Throughput" denotes the number of data bits successfully transferred in one direction per unit of time.

Transfer (3-Way)

Allows a station user to transfer incoming calls to another station within the customer's system by a switchhook flash, dialing the desired station number, announcing the call and hanging up.

Transmission Measuring (105 Type) Test Line/Responder

The term "Transmission Measuring (105 Type) Test Line/ Responder" denotes an arrangement in an end office which provides far-end access to a responder and permits two-way loss and noise measurements to be made on trunks from a near end office.

Transmission Path

The term "Transmission Path" denotes an electrical path capable of transmitting signals within the range of the service offering, e.g., a voice grade transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived facilities consisting of any form or configuration of plant typically used in the telecommunications industry.

Trunk

The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

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Trunk Side Connection

The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Two-Way Splitting

This feature permits the attendant to talk privately to either the called party or calling party. The attendant can alternate between the source or destination as required.

Two-Wire to Four-Wire Conversion

The term "Two-Wire to Four-Wire Conversion" denotes an arrangement which converts a four-wire transmission path to a two-wire transmission path to allow a four-wire facility to terminate in a two-wire entity (e.g., a central office switch).

Uniform Numbering Plan

Provides uniform numbering to every station within a business group.

V and H Coordinates Method

The term "V and H Coordinates Method" denotes a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

WATS Serving Office

The term "WATS Serving Office" denotes a Telephone Company designated serving wire center where switching, screening and/or recording functions are performed in connection with the closed-end of WATS or WATS-type services.

Wireless Switching Center

The term "Wireless Switching Center" (WSC) denotes a Wireless Service Provider (WSP) switching system that is used to terminate wireless stations for purposes of interconnection to each other and to trunks interfacing with the public switched network.

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Wire Center

The term "Wire Center" denotes a building in which one or more central offices, used for the provision of Telephone Exchange Services, are located.

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